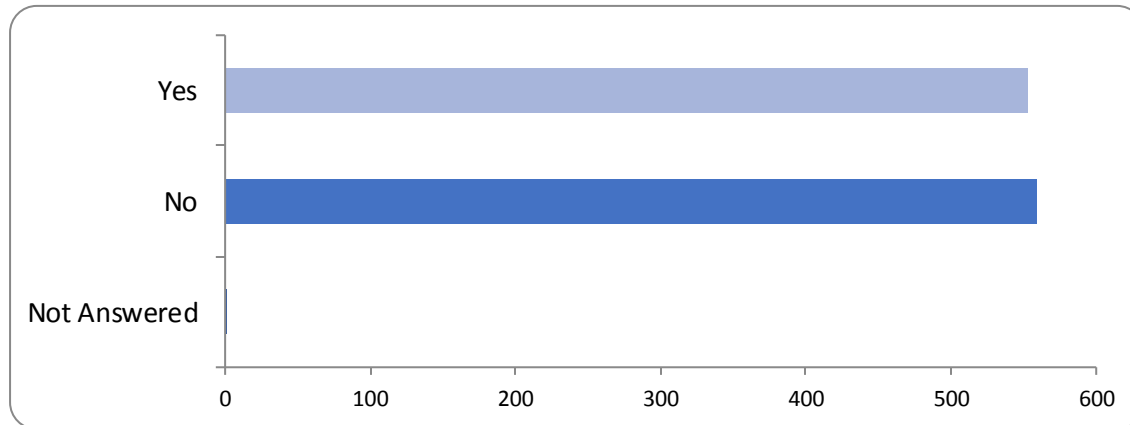


Do you agree that there should be an amended test for Private Hire Drivers?

In recognition that private hire journeys must be pre-booked and that the driver will therefore have a degree of advance knowledge of the journey to be taken, an amended test could be prepared for private hire drivers. The amended test would examine the driver's knowledge of the city at a more general level than that of the current test recognising that the driver will have a degree of warning of the journey whilst also acknowledging that the advance notice may be extremely brief, particularly in relation to app-based systems.

There were 1112 responses to this part of the question.



Option	Total	Percent
Yes	553	49.69%
No	559	50.22%
Not Answered	1	0.09%

Comments

There were 546 responses to this part of the question.

Taxi trade	No	<p>The test has served applicants in good stead for years. Ensuring and enabling the driver are at the top of their game from the get go. To dilute the test in any way would not ensure the best candidates to represent our city.</p> <p>Many drivers have invested in the trade the test is part of this investment.</p> <p>Also, should the driver wish to operate a WAV taxi they would have to resit a full test. At the moment a PH driver can operate a taxi tomorrow because they have passed the test.</p>
Taxi trade	No	I work for comcabs and a lot of the work is from automated calls which in the majority of time they don't leave a destination
Taxi trade	Yes	I do believe that some sort of test is necessary as it will help maintain standards.
Ex taxi driver	No	So many times jobs have destination 'as directed' so knowledge is necessary
Taxi supplier	Yes	
Taxi	No	Taxi drivers/PHC take pride in the fact most of them know where they are going.
Taxi Trade	Yes	
Taxi trade	Yes	But they should have knowledge of main streets and roads. Rest now pre booked can easily be tackled by built in navigation system in the booking apps
Taxi trade	No	

Taxi trade	No	What about all the boys and girls who have had to do the knowledge it's not fair on them if you do that you must reimburse them with the money the don't passing the test I don't think that should not happen
Taxi trade	Yes	
Public	Yes	
Taxi driver	No	All drivers must take the knowledge test. Not all pre-booked hires are the destination known.
Member of the public	No	As this is not fair on the previous drivers as they have spent time and money to prepare for tests
Taxi trade	No	Should be made to keep the standards up And keep the knowledge test At the moment some passengers do complain of various drivers not knowing the routes they are supposed to go So keep knowledge test as there would be more complaints
Taxi trade	No	I don't believe there is a distinctive difference in the knowledge required to operate private hire over taxi driver.
Taxi trade, private hire driver	No	Having done both public and private hire for a number of years I feel that having a knowledge test helps and also puts the customer at ease knowing that every driver be it public or private hire has the same knowledge of the city therefore not relying on technology to complete job, technology can also be a hinder, looking now at maps most still put the driver along union st and have done where bud gates etc have been changing for the last couple of years.

Student	Yes	
TAXI TRADE	No	The reason this has come about is due to the lack of taxis at peak times, namely late on a Friday and Saturday night at the various taxi ranks. Red plates are not allowed to enter taxi ranks so this does nothing to ease the pressures on the ranks on a Friday / Saturday evening and only floods the trade at times they are not needed.
Taxi trade	No	I think they should do the full knowledge test. As this would keep up the standard that the public have come to expect
Taxi Trade	No	Private hire drivers have same equipment in their cars as taxis. They receive jobs through equipment from com cabs and rainbow therefore why should they be any different. I presume they would if passed receive a Private Hire Badge and not a Taxi Badge.
Taxi Trade	No	
Member of the Public A Retired Taxi Driver of many years in the Trade.	No	Private Hire Drivers are doing the same job as a Yellow Plate Driver and MUST have a good knowledge of the Streets, Places of interest and importantly roads to use if the recognised route is temporarily different due to road works or RTC which could close roads for a period of time. A Driver, either PH or Yellow Plate, EACH will indeed learn more whilst doing the job and then become more proficient in it. IMO a Taxi Driver never stops learning Streets & Areas over time with new house builds etc going on.
Taxi trade	No	Regardless of notice period of journey requirement of street knowledge should be in place as all drivers are Taxi drivers not ph/uber drivers. The dropping of a test or reduction of test would only result in poorer service to the public

Taxi driver	No	As a taxi driver currently working in the city, regardless of private hire or taxi the knowledge should be exactly the same.
Taxi Trade	No	All taxi drivers must have the knowledge test, whether they are Hackney or private hire. It's there choice to go private hire.
Taxi trade	No	
Taxi driver	No	More often than not the taxi companies don't give you the destination. Outside of airport and train station (these being the most common) I regularly get jobs that say destination to be given by customer, even worse when you turn up and there is multiple drops
TAXI trade	No	
Taxi driver	No	
Member of Public	Yes	
	Yes	Yes knowledge test must be there because anyone come into your taxi they accept the driver know the street and the town road by road. And if they don't have knowledge test it's like uber drive
Taxi Trade, and owner of a Street Knowledge learning tool for Aberdeen	Yes	The test we have is there to show proficiency in the job. Making it easier for drivers to gain their badge may result in a substandard service that licensing have worked so hard to avoid. Customers expect the drivers to be endowed with a wealth of information not only of their intended route and destination, but knowledge of the city itself and provide a memorable, lasting positive experience of the city's offerings.

Taxi trade	No	If you amend the test u would have to offer all the existing private hire drivers a yellow plate because there would be no difference between drivers and it's not fair that we have had to do the test, also if you let all existing drivers get a yellow plate more drivers would work the streets at the weekend and it would sort out the problem of not enough cars at the weekend and at this moment there is to much cars during the week!
Former driver	No	I phone for a taxi , I get either a private hire or a yellow plate sent so why should there be a difference ?

Taxi driver	No	<p>The public deserve the best professional people that really understand their environment. You wouldn't get on a bus or plane if the driver or pilot knew less of the route than you did. Seems like a way of making it easier to expand driver numbers for the local authorities and company operators , instead of looking at the reality that many drivers will not return to taxi driving because the offices have not been held to account for their ridiculous weekly fees,and have killed the trade off with their greed. You could say well you don't have to work through an office. That's true but in a city that doesn't have enough room on ranks,and a police force that constantly move you on for waiting to get on a rank their is no alternative.</p>
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Taxi trade	No	<p>The only problem we have with taxis is the lack of Yellow plated cars able to work the streets at the weekend, I feel allowing PH cars to pick up off the street would help hugely with this issue!</p> <p>Changing the test will flood the taxi trade and the offices and do a lot of people out of work who are already struggling due to the huge cost increase we are facing</p>
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Member of Public / Taxi trade	No	<p>For pre-booked bookings, the driver whether private hire driver or taxi driver, both should have the same knowledge of Aberdeen City. Both types of drivers are basically servicing the same bookings when working through a booking office.</p> <p>I believe an amended test would have a detrimental effect on the amount of drivers willing to purchase wheelchair accessible vehicles and also have a detrimental effect on the amount of drivers operating from taxi ranks. I would be in favour of the street knowledge test being split into modules i.e. having passed one part of the street knowledge test, then only having to pass the part or parts that were failed within a certain time period.</p> <p>Aberdeen has a good quality of drivers and vehicles and would not want that standard to drop, very often the taxi or private hire driver are the first and last impression visitors to this city see.</p>
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Taxi Trade	No	As a current taxi driver but driving a private hire car, i feel quite strongly that everyone should still have to do the knowledge test, there is so much information on line now that you could pretty much do lots of jobs without the proper qualifications but it certainly isn't the correct thing to do, you wouldn't allow someone to service/repair your car following instructions on a youtube video, anyone with knowledge will do the job better in every job, would anyone in the council like someone un qualified working on decisions for the city? Lets keep the process in place, things will sort themselves out in good time
Member of public	Yes	I think private hire taxis need more vetting.
Member of the public	No	I believe this would dilute the skills of the trade

Taxi Trade	No	<p>I do not believe this would be appropriate as drivers should have full knowledge of the city, as the sat nav might not be quickest or shortest distance available to the driver.</p> <p>Being a driver in aberdeen I am fully aware about pre booked hires and the majority of the time office bookings have a last name and a phone number. They don't always have a to and a from. Also on that matter there can sometimes be multiple drop offs.</p> <p>Between bookings when busy you don't have the time to sit and look up where your going so you do need knowledge of the area.</p> <p>The other issue with using sat navs and app based systems drivers have a tendency to use them when driving which can cause risk to driving and their attention to what's in front of them which can also put passengers at risk, not to mention this is classed as an offence, similar to being on a mobile the police can book you for this if they think it's effected your driving attention.</p>
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Taxi trade	No	<p>Aberdeen has a standard and it should not be lowered If we are lowering the standards for this should we lower the standards to become a doctor or a solicitor or even a bus driver!!!</p> <p>With lowering standards of entry in to any job you run the risk of more complaints more costly mistakes and more damage to the industry's reputation.</p> <p>I think it should be made harder!! The standard of driving witching the taxi industry is horrific and most definitely should be addressed!! I know this for sure being a qualified ADI, Bus and Truck trainer...</p>
Taxi trade	No	<p>I don't think there should be any amendments. It's good as it is. I had to learn the streets for 8 months before I became a taxi driver. The knowledge test gave me a knowledge that is needed to be a knowledgeable taxi driver. The sat navigation can't take you to the most direct route. That's where your knowledge comes in.</p>

Taxi trade	No	Very often after you get a job the destination change or the passages decide to pick up another customer on the way for what the driver will not have time to check the route
Member of public	No	
Taxi	Yes	
Member of public	Yes	Aberdeen city council are one of the very few councils in the uk that ask private hire drivers to do a test.
Taxi Trade	No	<p>Aberdeen City have a level of taxi service that some other cities haven't. Over the last 40 years our drivers have been a pride to the city transport industry.</p> <p>I fear that we will have complaints from our customers where the driver does not know where they are going without any topography knowledge, some public will not feel safe with the level of driver that this could potentially get.</p> <p>My thoughts are that we make the test slightly easier for all potential drivers (PHV & Hackney) so reduce the pass mark and also allow the parts the drivers fail to have a 2nd attempt at the failed part of the test which would help gain taxi drivers quicker and also keep the level and quality of taxi driver that the city has.</p>
Member of public	Yes	
Taxi trade	No	Many drivers have worked very hard to get their badges they have kept the city going through the the extremely difficult times the the world has been experiencing the thousands of taxi drivers have all had to do this test which in my opinion is far easier now than it was before so I don't think these easier test or sat nav should be allowed

Member of public	Yes	
Taxi trade	No	I feel every taxi driver should have a good knowledge of aberdeen and should stick to the knowledge test that has been put in place for years say satnav fails does the customer not deserve a taxi driver with good knowledge of the city,would the private hire driver get paid less than drivers that has sat and pass the existing knowledge test?if we had a rota for the weekends every second weekend u had to work and get more taxis out through the weekend cause that is the only time it is really busy, i could sit 2hrs on a rank through the week waiting for a hire putting more drivers on the road would not help the trade and force driver out of a job,we've take on massive loads to keep upto date with taxi registration and taxi trade is not there yet work wise,working 12hr shift 6 days aweek so I feel every driver should pass the existing knowledge test I feel its beneficial,I appreciate the council letting people have there say.
Member of public	Yes	
Member of the public	Yes	
Taxi trade	No	This test this test makes all drivers equal in knowledge of the city giving the fare paying public the same service. Sat nav directions are not always the shortest journey.
Taxi driver, taxi owner	No	I believe our customers deserve the best service that we have been supplying and that only comes with the knowledge.. Don't fix what ain't broke
Member of public	No	
Public	No	
Taxi trade	No	Not all private bookings have destinations on booking when they come on "systems" for example when phone lines are busy an automated system is in place where the destination is not an option, bookings from hotels never have destinations on either.

Taxi trade	Yes	Having a test for Private hire drivers means that the local authority has a degree of control in keeping the present standards of fleet and drivers.
member of public	Yes	Aberdeen is oil and gas city they should have same test as hackney
Taxi driver	No	Private hire drivers work in the same way as any office car so unless they work on a fixed fare journey from A to B they will still require to have the knowledge to be able to perform in the best interest of the customers.If you take away the test then they should work on a fixed payment as companies like Uber work
Taxi trade	No	I don't think there should be an amendment to the test I personally had to study for about 8 months which was quite stressful at times Don't see why test should be made easier for phc drivers especially in the current financial climate when they can buy a relatively cheap saloon car yet I personally have to supply a WAV Vehicle to Aberdeen city licensing specifications at a considerable higher cost yet their earnings will be on a par with me

Taxi trade	No	Why should people be able to basically walk straight into this trade when we had to painstakingly pound the streets and study maps, like any trade you have to serve your time. Any reduction of level in this test would open up our streets to all sorts, the very high standards you the council set yourselves will be in jeopardy and will be irreversible. And why would it only be for private hire are we a class below or are you going to upgrade our red plates to yellow so the customer knows we have studied to pass the test and know all the streets and routes ?
Taxi trade	No	How would you compensate existing drivers who sacrificed 6-12 months learning the streets to provide a top service to the public?
Taxi trade	No	I spent 6 months studying the streets of Aberdeen to get my licence. The licence committee will impact my ability to make a living if they allow drivers to roll up with sat navs to get about.. I even get out of taxis if driver puts in my home address to a sat nav.. keep the knowledge test

Taxi / Private Hire driver	No	<p>Most Private Hire drivers have previously been Taxi drivers but prefer to drive a saloon instead of a WAV.</p> <p>You get the same type of work (except wheelchair jobs) as taxis and many times you get the job late and you have to have the knowledge to get there quickly.</p> <p>Many times your job is changed by the passenger during their journey or pick up point so I would say you do need a certain amount of knowledge to "think on your fee" for changes made.</p> <p>pre booked hire is not really an advantage as at busy times you don't have time to work out routes and go by your knowledge.</p>
Taxi trade	Yes	<p>Every person coming into the taxi trade should go through the same knowledge test that has been on the go for years . Not a whole new knowledge test where it is easier and they start using sat navs</p>

Taxi trade/taxi driver	No	<p>That would make a mockery of all the hard work us taxi drivers went through to obtain our badge. It's imperative that taxi drivers know where the streets are that they are going to, the quickest route to get there and where places of interest are.</p> <p>The argument of using an electronic aid is a non-argument. There are occasions when you cannot get a signal, your phone runs out of battery etc. Therefore it cannot be relied upon.</p> <p>The argument for wheelchair access taxis is that on the VERY odd occasion, when a wheelchair user turns up on a rank, he/she needs to be able to guarantee getting a wheelchair access vehicle. Following that on, on the odd occasion that technology fails, the customer should be guaranteed a high level of competency from his/her driver. This can only be guaranteed if the said driver has undergone stringent training and passed an exam (with a high bar) to prove their competency. There's no other way.</p> <p>This representation has been made by one taxi company who cannot recruit drivers (and are already using Aberdeenshire plated vehicles to work for them). They are desperate to recruit more drivers, even at the cost to Aberdeen City's taxi trades fantastic reputation for their street knowledge.</p>
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Taxi trade	No	All taxi drivers should be on same level and have to sit full Hackney knowledge test
Taxi trade	No	As sat nav may not take the customer the shortest route, Also will it increase taxis on a Saturday night, i don't think so, problem seems to be the public don't know how to behave on Saturdays, if new drivers come in and take passenger(s) wrong route, how many could be assaulted, then stop coming out on Saturdays, then you are back to square 1, to many taxis during the week and not enough at weekends
Member of the public	No	
Taxi trade	No	The test should be kept as it is. The higher the standard of driver the better
Taxi Trade	No	The trade has worked for me for over 43 years and I past my test 2 time but I will say the standard of driver coming into the trade is not very good so making it easier for them won't help when you have 20.000 people on a Friday Saturday Sunday on the streets it is difficult to cover sadly the problem was covid taking half of the fleet away if we could make it more profitable then they might come back

Taxi Trade	No	<p>I think the request made by the one of the company owner , since he doesn't have enough drivers or losing his drivers because of company's weekly charges going sky high apart from 10% from account work and 5% from credit card jobs they taking from a driver .</p> <p>They don't give any respect for drivers who work for them , looking after the their own friends and family drivers giving good jobs .</p> <p>Lack of taxis is not the problem of Aberdeen city only, it's a problem of whole uk after covid . It will be getting better in future.</p> <p>Monday to Friday there are not enough work for the drivers either they work for company or street themselves.</p>
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Taxi Trade	No	To lesson the requirement for street knowledge from future Private Hire drivers is to dilute the quality of the very service the individual is there to provide and sets a dangerous precedence for the deterioration of the trade. It also shows a complete lack of respect for the existing drivers who provide the service currently too. What a slap in the face!
Taxi driver	No	
Taxi trade	No	All taxi drivers should know where they're going or at least have a rough idea that Baxter street is in Torry or that there are 3 Gladstone places
Public	No	
Member of Public	No	
Taxi trade	Yes	
Taxi trade	No	
Aberdeen City Council Disability Equity Partnership - DEP.	Yes	Good idea, especially as many drivers are not local.
Taxi Trade	No	Private hire drivers should return to base after each hire. ie. No radio, they should not be allowed to sit at hotel car parks etc. If all these rules were adhered to maybe they could have a lesser test.
Member of public	No	

Member of the public	Yes	
Member of public	No	
Public	No	
Taxi Driver	No	Dest destroying standards it is an absolute disgrace that Aberdeen city council is even thinking about this. We have built up standards in this business and Aberdeen city council are clearly trying their best to destroy the standards. Does not matter about how much money a taxi driver will make. It is more how other good, decent, well trained. Taxi drivers will be seen by the public after this stupid suggestion is implemented. To have a driver drives someone with no real idea of how to drive them there by the shortest route is a disgrace and not what Aberdeen is all about. Stop ripping off the people of Aberdeen by doing this.
Member of the Public	Yes	
Member of public	Yes	

Public	No	The only thing I can see that'll happen is the public will be charged more money by drivers who aren't sure where they're going. The street knowledge test needs to be difficult to safeguard the public
Member of public	Yes	I feel that the test should be made easier so that more drivers can be granted licenses in order to improve the taxi service in Aberdeen.
Member of the public	No	
General public licence holders wife	No	
Taxi trade	No	
Ian an Aberdeen licensed taxi driver , I feel relaxing the taxi test is not a good idea at all taxi drivers are professional drivers who are supposed to know the city layout like the back of their hand relaxing the test would lead to drivers not knowing the city ,quickest routes etc and using Sat navigation which does not take you from a to b by the shortest route therefore customers end up paying more for their journey	No	No because the test should be the same whether private hire or public hire ,to implement this would b discrimination against public hire drivers

surely this can't b acceptable		
	Yes	
Member of public	Yes	
Taxi trade	No	All drivers should have the same test
Member of public	Yes	Technology (satnav) has reduced the requirement for such a detailed knowledge of the streets focused on a relatively small area.

Taxi trade	No	What happens if the customer changes their destination half way through the journey, does the driver then say hold on until I stop my car and input the new destination into my sat nav, What happens if their sat nav breaks down with a customer not from Aberdeen, do they stop at the side of the road and ask someone for directions
X TAXI driver who had red plate PHD 101 had no uses with the public when i was driving from 2016 till 2018 but passed my exams lost my license because of my visas now sorted my visas im residents and lived in Aberdeen for 8 years now im studying for taxi exams which is not easy so i would suggest giving red plates without exams would help the public to go to their destination on time has now the less taxi drivers in Aberdeen at least council could consider X Taxi driver like who has passed the exams once and know	Yes	I been doing that for 2 years where their was no issues so im confident that private hire taxi can do a good job with the customers pickup and drop off

knowledge of Aberdeen could give my badge back please		
Taxi trade	No	Private hire drivers are Private hire so they don't have to buy a WAV vehicle and I think it would be detrimental to the taxi trade.

Taxi trade	No	<p>We currently have 1 of the safest taxi trades in the UK due to the current standards that have been set. Changing these may result in a massive influx of drivers which will then have a detrimental effect on earnings for drivers that are currently in the trade. Thus a possibility of current drivers then having to remove themselves from the taxi trade to find work elsewhere.</p> <p>A taxi driver has enormous outgoings per week before he makes any wages and an influx of new drivers that can just walk into the trade will have a huge effect on potential earnings.</p> <p>I'm all for providing a better service to the public, the only day in which there seems to be an issue with drivers is a Saturday night, less drivers are working on this day as the abuse on this particular day is worsening by the week.</p>
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Taxi Trade	No	<p>No there absolutely should not be an amendment to the tests. I paid alot of money and hard graft to pass my knowledge test. Also you are going to flood the taxi trade with drivers who could use the lack of knowledge for there benifit.</p> <p>Its Taxis on ranks we need and this 2023 decision is not helping the Taxi situation.</p> <p>Quite rightly you have removed alot of plates that were getting hired out.</p> <p>But this has also created a lack of Taxis amd put more private hire cars on the road.</p> <p>I said years ago that anyone driving a wav car for say 10 year should be allowed to change too saloon cars, and anyone joining the should have to drive wav cars for a certain period. This would also help the Taxi situation instead of exploding the private hire cars</p>
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Taxi trade	No	PHV drivers wouldn't have sufficient time to route plan efficiently if they don't have a comprehensive street knowledge. Also if the customer has booked to go from A to B but retrospectively after booking decides to go via C the driver needs to be able to route plan.
Taxi Trade	No	Test should remain as is to keep the high standard of knowledge tested drivers serving the people of Aberdeen. The test is not difficult and anyone who puts some effort in is able to pass it. If the individual wants to drive a taxi or PH in the city then they should be willing to learn enough about the city to pass the test.
Taxi Trade	No	All taxi drivers require to have a good knowledge of the city especially when driving at peak times when an alternative route is the best option if there are hold ups etc. Although Sat.Nav. is a great asset nothing tops a good knowledge of the city and the ever expanding suburbs.

Taxi trade	No	As the taxi and private hire trade in Aberdeen operate as the same and calls are taken always as taxis and dispatched as a taxi hire then most journeys have short notice. All drivers should be tested to the same level. Being realistic, in Aberdeen there is no private hire. You either get a taxi or a taxi driver in a private hire car because he/she doesn't want to buy a wheelchair accessible vehicle.
Member of the public	No	
Member of public	Yes	
Taxi trade	No	I think it's best for the public that the driver has sat the Knowledge test and have an understanding of the city and knows how to get round traffic and road works
Taxi Trade	Yes	
Taxi driver	No	
Taxi Driver	Yes	
Taxi trade driver	No	
Public	No	Drivers should know where they are going. This will open the taxi trade up to drivers who do not know the city and app based drivers are not as reliable in terms of finding destinations.

Taxi Trade	No	As a current Private Hire driver, on the booking system we use some jobs appear with no destination and require it when the passenger gets into the vehicle, also destinations can be changed at short notice when a customer is in the vehicle. Having no knowledge of the City would lead to having to use a Sat Nav and wouldn't look very professional, especially if they were visiting for business reasons.
Taxi trade s/e driver operator	No	If I'm not mistaken the current test allows the use of Sat nav systems, that along with a basic knowledge of the city should be enough
Taxi trade	No	
Public	No	
Taxi trade	No	I have been a taxi driver for over 30 years and it annoys me when people come into my taxi and tell me what they paid for there last journey. Meters being put on before booking time or been taken over bypass to airport from cove £12 more expensive so no if you drop testing it's going to get worse
Taxi Industry	No	

Member of public	No	Taxi shortage is common problem after Covid-19 not only for aberdeen city This will be sorted by the drivers who return in to work in future Don't kill the taxi trade open in the door every one
I am Aberdeen city taxi driver.	No	I am disagree amended test for private hire because they are taxi driver just like me so they should do fully street knowledge test.
Taxi trade	No	Any new private hire driver that has not sat the knowledge test should return to base after each completed hire to pre plan their next route/job.
Taxi trade	No	Having advance knowledge of destination still requires the driver to use street knowledge in order to choose the shortest and practical route. Current street knowledge test equips the driver with route choice in situations where some pre-booked hires require the customer to confirm or change destination while inside the car.

Taxi Trade	No	We, as a City, should be proud that all licensed drivers have sat the existing exams. Bottom line, the passenger needs to be assured that the driver knows where to go and the shortest route to get there.
Taxi trade	No	When I was studying to pass the current taxi test I soon realised how little of aberdeen I actually knew. Yes I had a general knowledge which came from where I live, got brought up & parts of city centre. Without the study & exam I would have been lost when I first started taxiing. People will argue satnav/mobile phones can be used & this is true to a extent. You'll find issues with them all & even the maps we used for the taxi exam were always out of date & were revised yearly. My view is the current test is essential for the job.
Taxi trade	No	A lot of hires come through "as directed" so no advance warning to driver where they are going until passenger arrives.

Taxi Trade	No	<p>There should be no shortcuts to learning the job. Anyone passenger should be able to get into a taxi or a PH car without fear of the driver not knowing where he is going.</p> <p>If he/she is PH the largest taxi firms have a policy of not taking anyone on who hasn't passed " the knowledge " so therefore as they can't work the ranks they will have nowhere to work</p>
Member of the public	No	
Taxi trade	No	<p>Some of the fares being charged just now are criminal (cove to airport over the bypass ????) so if it's changed things will get worse for the costumers</p>

Taxi Trade	No	<p>There is no shortage of private hire/taxi drivers in this city. The focus of this discussion can be nothing more than Friday/Saturday nights which requires no explanation and is nothing new. Consideration needs to be given to those drivers who taxi full time for a living and find themselves sitting about with little or no work to do at times during the week. Also, intoxicated people at the end of an evening always go to ranks. Even with a taxi office in the centre of town. So in that respect private hire drivers still wouldn't help any shortfall in drivers at that time.</p> <p>To increase driver numbers through simplification of the knowledge test will bring nothing but general dislike of the trade from the public complaining about peoples lack of knowledge and tarring us all with it. The knowledge ceases to be the knowledge if it no longer requires knowledge. The clue is in the name.</p> <p>It is not to long since I myself passed the knowledge which did require time and effort and rightly so. It's a skilled job that people should show they really want to do by passing the knowledge. It also gives access to the public at all times of the day and night and at times when they are at their most vulnerable. Making it easier to pass the knowledge makes it easier to gain access to these people. The knowledge has stood the test of time because people are still taking it to this day. People wanting in to the trade need to want to do it more and be more studious. It's not the test that's the problem the test is the filtration system.</p>
Member of public	Yes	
Public	Yes	More general is good

Taxi Trade and as a member of public	No	Private hire drivers who work for a office don't get there hires in advance ,they get them 10 minutes before pick up .So need to have street knowledge .so I strongly disagree Why would the council want to deliver a sub standard service .Also I had to spend months studying to become a taxi driver/private hire driver and after passing was told I could not get a Hackney plate as there was a waiting list so had to Private Hire .So anyone else coming into the trade should have to do the same.
Taxi trade	No	
Member of public	No	
Taxi trade	Yes	I think all taxi drivers shouldn't be tested
Taxi trade	No	Everyone should do the same test, you still need the knowledge instead of relying on sat navs
Member of public	Yes	

Taxi trade	No	<p>It seems the the Licensing committee are going back on itself by reintroduced PH badges after the trade a few years back agreed it be knowledge test for all drivers regarding what colour of plate your drive after the Judge pass it in court that people should have option to have a PH badge</p> <p>Few off the big pressure but onto taxi trade was covid where drivers find other employment and haven't come back plus on a Friday and Saturday night Frist bus and Stagecoach have never restarted their night time services which has put extra demands on the taxi trade when people are out at weekend.</p>
Taxi trade	No	<p>Nothing worse than getting into a taxi n the driver doesn't know the area , letting them have a look at journey prior to hire would never work</p>

<p>Hi, I am a Taxi driver in Aberdeen for 17 years and I had taken almost 6 long years to learn the streets in Aberdeen so I would be really disappointed if the knowledge test is been withdrawn . It's also necessary to have the test as Google at times take you the wrong way or long way. Hope my opinion will be taken into consideration . Many thanks Franco.</p>	No	
taxi trade	No	In the office I work through P.H. and taxi drivers have no prior knowledge of their next job so both should be treated the same.
Member of the public	No	All drivers whether fully licensed or private #houls sit the same test in my opinion
	No	Already had a driver with no clue how to get to an address for a pre booked fare
Member of public.	Yes	Fully agree.

Public	No	They should have the same knowledge of street places as a normal licence holder,there is to many of private hire drivers use the same excuse for taking customers the long way using sat havs or saying please help me I'm new ,this act is happening to often
Taxi Trade	No	

Taxi trade	Yes	<p>The test from what I'm hearing is now quite difficult . I agree a general knowledge of the Aberdeen city area is important the test I did was verbally with a police sergeant where he not only tested my knowledge but my character by doing the test face to face. I was lucky and got 100% but he could have asked me 18 other streets and I would have got none right asking a driver which area a street is in would be an easier option . I didn't learn the job until after I past the test and have built my knowledge up over 30 years . I think the character of the person is more important than a complete knowledge as most members of the public would help a new driver if a system was in place that let them know he is new to the trade . I would also like the taxi schools if needed to point out the pitfalls of not doing diligent bookkeeping and general point of having a good mechanic and best practice when buying or with a large firm leasing a vehicle etc in general telling them the truth of what the job is really like unfortunately the authorities that run us and I include yourself in the don't have the finger on the pulse of what our trade requires to carry out our job satisfactorily and like most industries one size doesn't fit all</p>
Public	Yes	The app based will also provide route and assistance

Taxi trade	No	<p>Changing the test to make it easier for PH driver's would be to the detriment of the whole taxi trade . There is a lack of people in every trade do you want to just let the police,fire ,doctors, nurses and offshore workers just walk in to there profession. They all need to pass tests to qualify taxi trade is no different .</p>
Public	Yes	
Member of public	No	<p>Most large cities around the world allow people the opportunity to make a living by becoming a public transport driver, for example Uber works well in Glasgow and Edinburgh. In this day of smart phones with Google maps any destination can be easily found with Google maps. I do agree there should be back ground checks certainly, but I feel it's time for Aberdeen to get with the times and follow other cities ideas of public transport. The more public transport available to public of the city the less single car journeys to city centre.</p>

Member of public	Yes	There should be similar to Aberdeenshire for private hire taxis as with modern day people know where there going or gps
Taxi trade driver for over 40 years	No	Should be same test for private hire drivers as licensed taxi drivers
Taxi trade	No	I hear far to many comments from the public stating that the private hire driver's are always taking them the long way round and using sat navigation The test is there for a reason and should be used to its full potential to test new drivers coming into the trade. We don't want to be letting the public down and letting random drivers in who are going to rip off the customer and giving the taxi trade a bad reputation .
Member of public	Yes	
Taxi trade	No	Same test for all drivers
Taxi trade	No	Same test for all drivers to maintain standards
Taxi trade	No	Same test
	Yes	
Public	Yes	Yes there should be no street test knowledge, basically it makes the driver away for doing taxi. It should be test free.
Member of public	Yes	Yes I approve of a less intense test

Member of the Public	Yes	
Member of public	No	
Taxi driver	Yes	
None	No	Test should be the same for PH & Taxi drivers.
Member of the public	Yes	It takes only a few seconds to set /voice activate a route via modern device. Arguably any reduction in the requirement could also be reflected in the test for taxi drivers.
Member of public	Yes	Need to give more care to vulnerable road users, especially cyclists. Too many taxis close passing by
Taxi trade	No	Most of pre booked hires got destination stated as " as directed " , as well few offices are using automated service ie Taxi butler , when You can not give destination at all.
Member of public	No	
None	Yes	I tried to learn the routes to be a taxi driver which i could not do. We all have sat navs so no need for it
Member of public	Yes	This is very ideal especially in the mornings as there is a shortage of taxi drivers and it will greatly help members of the public.
Public	Yes	
Public	Yes	

Taxi trade	No	At the moment ph drivers are doing the same job as Hackney drivers so should have to pass the same test as everyone else. It might be interesting to know how many of the previous ph drivers who were issued licences without passing any test are still in the job? taxiing is about more than just knowing a route and to dilute the Hackney test is undermining all of the good work that has been done in the past.
Public	Yes	GPS assistance is build into many cars nowadays and is available on most phones so could assist with direction should the driver be unfamiliar with certain areas. However a test should still be in place to ascertain a broader knowledge of the city

Taxi Trade	Yes	<p>Due to the amount of private hire taxi,s in the Aberdeen area,I feel that all taxi private hire should take a taxi knowledge test due the taxi private hire people don't even know where they are going to,all they do is ask people what's your post code and sometimes I have heard from numerous customers that they take them the wrong way in which in the right route to take.for instance a passenger got to my taxi from Cove and the way I took him was Wellington Road down Great Southern Road up towards South Anderson Drive onto Anderson Drive then downNorth Anderson on to Great Nothern to the Airport.He said to me that the last time he ordered a taxi for the airport the taxi took him on to the by-pass which cost him an £12 .00 more. as you can see in what I am saying that it is the up most urgency that any new or private hire drivers who have not done any of the above should now take a knowledge test of Aberdeen city.</p>
Public	No	
Public	No	Tech doesn't always work

Member of public	Yes	
Taxibyrate	No	Some times passenger change his destination or he has a pick up own his way
	No	
Taxi Driver (Trade)	Yes	
Public taxi driver	No	We have to keep the standard we have to provide the public a high class of service. Having seen the options I think Option 3, (giving the potential taxi driver the chance to resit the paper they failed) shows they still have the knowledge as they have passed the other 3 papers
Taxi driver	No	No I worked hard for this!!! Studying and payed a lot possibly if all drivers get remembered £500 we spent on study? But that's won't happen!!! Also rainbow and concave won't take any on again so be pointless as who wants a taxi that can't take the shortest route going to be a disaster

Taxi Trade	No	<p>The test that is in place at the moment should remain in place for any persons that are wishing to become an Aberdeen City Taxi driver</p> <p>I would put forward that the test may be conducted in two parts</p> <p>Part 1</p> <p>Street knowledge test</p> <p>Once that has been passed then the driver can be allowed on the road but must pass the remainder of the test within a 3 month period</p>
Taxi trade	No	<p>PH drivers choose to drive saloon cars, so the test should remain the same, they already get cheaper insurance</p>

Taxi Trade	No	I've been a taxi driver for 27 years and the standard is very important to the trade, therefore the test should not be amended as it would be unfair for all the rest of us who have taken a lot of time and effort to study for the knowledge test and it will reassure the general public that they are paying for a value service from a professional organization
Taxi Trade	Yes	
Public	Yes	
Member of the Public	Yes	
Taxi trade	No	In my opinion all drivers have to sit in street knowledge test
Taxi trade I think it should be made easier I would love to become a taxi driver and widen my opportunities but it's very difficult to pass	Yes	
Member of public	Yes	
Member of Public	Yes	This question seems to be avoiding the point that the test will likely be easier. Which if that's what it takes to get app-based systems in place then that's what we need to do. We need to advance in our current taxi offering beyond the current offering

Member of Public	No	
Taxi drivers	No	About 50% of the radio pick ups are marked as directed therefore the driver don't have time to enter the destination in advance in his/her satnav and the street knowledge should've different with yellow plates.
Taxi driver	No	All drivers should do the knowledge test,and have there disclosure
Member of Public	No	
Taxi trade	No	As they are also licensed drivers, they must have street knowledge test. Getting private hire is by choice as they want to drive saloon cars . No one have forced them to get red plate. Moreover every one should on equal footing.
Taxi trade	Yes	
Taxi driver	Yes	
Member of public	Yes	
Is a lot of technology and we stii need to know all the streets	Yes	
Taxi trade	Yes	
Taxi driver	No	I still think a knowledge test is best way to know that the drivers have the ability to get there passengers to the quickest and shortest way to their destination.

Self	No	Passengers often book a car going from A to B ..but often the reality is A to B via C , D , and E
Member of public	No	
Taxi Trade	No	Taxi Knowledge test needs to be looked at, to allow the trade to recruit new drivers. Reducing the pass mark & allowing an applicant 2 chances to pass, if they fail two parts on first sitting, then they only need to sit the tow they failed on the second sitting.
Taxi Trade	No	I think that the standard we have set over the years would be lost if we made the test too easy.
Member of public and ex taxi driver.	Yes	The modern car now has sat nab fitted and all drivers use it. I have stepped into many taxis in the city and they all have there nav equipment on. It's much more reliable and it would cut out any issues getting from A-B. Most foreign drivers use sat nav regardless of destination and always ask for postcodes. As long as the meter doesn't. Start till you have plotted the journey then I don't see what the issue is.

Member of public	Yes	<p>Knowledge test is irrelevant at the current time given Sat Nav and directions.</p> <p>Remove test and allow Uber license to operate in city</p>
Taxi trade	No	Test should remain as it stands
Taxi trade	No	
Member of public	Yes	
Police Scotland	No	
Member of public	Yes	<p>Fed up of them taking longer ways with following a sat navigation. When query driver about price difference you get a angry response. Also sometimes they have not cleared meter from previous customer. As much as 50% raise in fare and when confronted they respond angry. Over last 10 years the quality of driver has declined and not for the better. Street knowledge is bad if I wanted to direct the driver I would drive myself. I feel any change to make it easier would make the situation worse. We are paying for a service and shouldn't have to compromise.</p>
Member of public	Yes	

<p>Member of public We do need more taxi drivers but they must be vetted and do the knowledge test to keep the public safe. We used Uber in Manchester and actually had to continually tell him to stop the cab as he was taking us out with the city and we were terrified.Had to end up screaming at him to stop and let us out which he eventually did. and paid double what we should have. Aberdeen council need to look very closely at who they allow here and definitely not Uber who have such a bad reputation. We need to be vigilant on who can become taxi drivers for the sake of the public.</p>	<p>Yes</p>	<p>Definitely need to sit this test of knowledge on Aberdeen streets</p>
<p>Member of Public, previously a member of Disability Equity Partnership</p>	<p>Yes</p>	<p>Consideration also needs to be reinforced for partially-sighted, mobility-impaired and other disabled users.</p>

Taxi trade	No	Why they do what they like any way .why should I pay for a wheelchair access car do my knowledge test and they drive about all over and pick up when they are supposed to go back to their base after a hire .It must be Aberdeen Taxis or Rainbow that are up to this .Aberdeen city council said all drivers have to sit the knowledge test so what's different with private hire .
Member of the public	No	Private hire could be at a very short notice not giving time to study the route. Therefore the same knowledge is required
Member of the public.	Yes	

Member of public	Yes	<p>I think the aberdeen taxi companies and drivers are very good but there is simply not enough of them available in evening or night or from Airport anymore (arguably pre covid there wasn't enough available at weekends).</p> <p>To improve service provision and safety and supply and demand I support a change in the regulations with perhaps a governance which comes in for newer drivers etc.</p> <p>We need more taxis in aberdeen (also increased frequency and reduced cost of buses would assist).</p>
Public	Yes	
Public	Yes	
Member of public	Yes	

Taxi Trade	No	Private hire taxi is the same as a taxi with yellow plate,we pay the same for taxi licence.Ph taxi drivers should sit a test,would you get a guy to sort your plumbing if he wasnt a plumber.Shortage of drivers or Aberdeen Taxi Company short of drivers,im a private hire taxi and work for a company,give me a yellow plate so i can work the streets also.Also who would want to come into this trade now ,everything going up in price,even licence ,what a joke.☹️
Member of public	Yes	
Taxi trade	No	
Taxi Trade	No	
Taxi Trade	No	Aberdeen pride themselves on the fact that ALL taxi and private hires drivers have a high level of knowledge of the City. Making a change to this will lower the standards in my opinion to a level below unacceptable
Taxi Trade	No	
Member of public and person with disability.	Yes	No need these days with online apps and maps. The easier it is to become a driver might help the shortfall.

Personal Public.	Yes	This is the case in many cities, and makes many more cars available to the public. Currently even at off-peak times there can be waits of over an hour or more to call a taxi to your house for a journey.
Member of public	Yes	Satnav has done away with the need for Street knowledge
Member of the public	No	No all taxi to drivers regardless of Private Hire or yellow plate, airport,shire or whatever should do the same knowledge test otherwise they are know better than an uber driver any idiot can work a sat nav or Google
Member of public	Yes	
Taxi trade	No	You need to keep the test as it is sat-nav should only be used as a last resort it is not always the shortest route so you would opening yourself to even more complaints.

Member of Public	No	I cannot abide drivers who use sat navs - it makes me feel like they are not proper taxi drivers and I end up feeling uncomfortable in the vehicle. Therefor, ALL taxi drivers need to know where they are going. Properly knowing Aberdeen, means that if they come cross unexpected road works or an accident, they KNOW the best alternative route to use.
Member of the public	Yes	
Taxi trade	No	There is no difference between public and private hire drivers only difference is private hire can't pick up from a rank or be flagged down
Taxi Trade	No	It is quite common for a driver to an unknown destination. For example a hotel or a business often call for a taxi not knowing the destination. Also it is also quite common for a passenger to get on board and announce there are other pick ups on route to the given destination.

Taxi trade	No	The test is passable as it is. This trade is already hard enough for the taxi drivers to make a living especially with the rising cost of living and extremely high overheads. If the test is made to easy then the trade could be flooded with drivers making it impossible to make a living. This would be unfair to all current taxi drivers.
Member of public	No	
Taxi Trade	No	
Member of public	No	It's very outdated with technology able to now guide people to their destination
Member of Public	Yes	
Member of public	Yes	
Member of the public	No	Not necessary with the internet
Member of the public	No	Waste of time in this day of Google maps
Member of public	No	
Member of the public	Yes	
Taxi trade	No	In my opinion the test is easy enough if your prepared to put the work in to pass it.
Member of public	Yes	
Taxi trade	No	Private hire taxis and yellow plate taxis do the exact same job there is absolutely no difference.

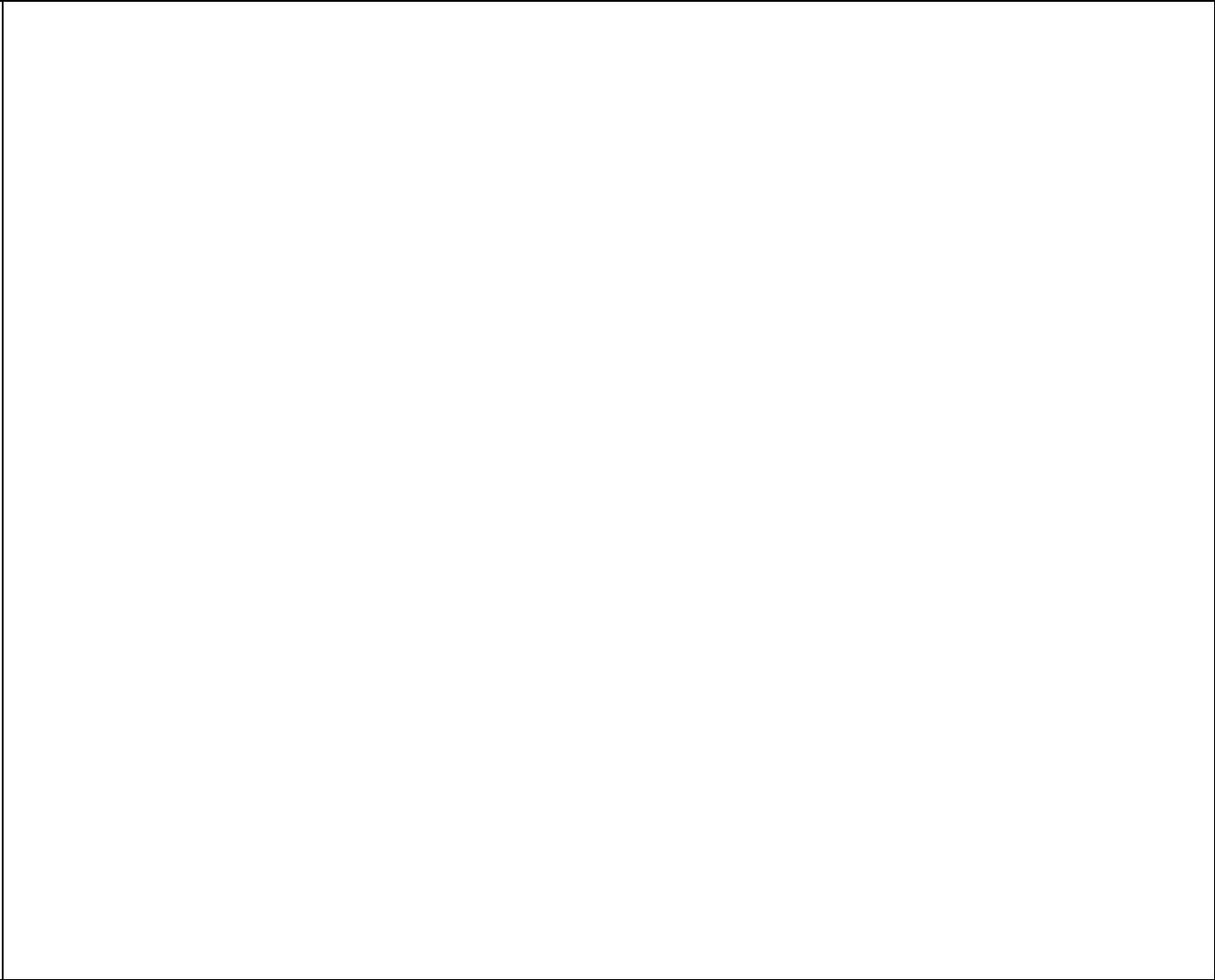
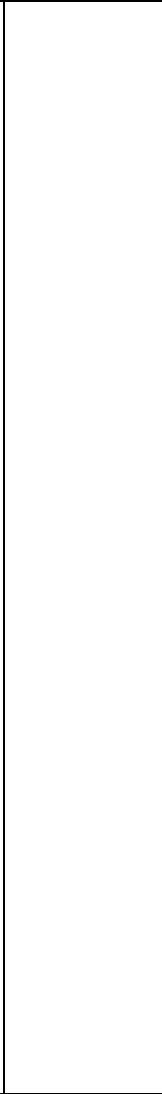
Member of public	Yes	With advances in technology, knowledge is now secondary. The most important issues are security and safety. That means vetting the criminal records of drivers and having a strike policy on driving convictions.
Taxi trade	No	<p>The studying and test provides you great knowledge of the city and prepares you properly for the job.</p> <p>I think if you flood the market with mini cab/private hire you will lose lots of experienced taxi drivers.</p> <p>Also loads of pre-booked hires change destination when passenger gets in.</p> <p>I agree there is a shortage of taxi at weekends ends, but untested private hires would not sort this.</p> <p>I also feel if you flood the market, the standard of service and car would drop, as a yellow plate driver would also not buy an expensive wheelchair car, if I felt the market was flooded and my work rate dropped.</p>

I am a member of the public.	Yes	<p>I'm unsure if I'm answering this correctly but changes urgently need to be made to enable the availability of taxi services in Aberdeen.</p> <p>The current offering is not fit for purpose and is frankly embarrassing. It's really quite appalling - 2hrs to get a taxi on a quiet Thursday evening just a few weeks back sums it up.</p> <p>It quite literally blows my mind we don't have Uber, the irony of the decisions that led them not to operate here is too, quite embarrassing, given the predicament we're in now.</p> <p>In short, it's 2022, technology prevails - local knowledge is of negligible benefit.</p> <p>Sort it out, quickly.</p> <p>Thanks.</p>
Member of public	Yes	
Member of public	Yes	
Member of Public	Yes	

Member of public	Yes	I believe a general knowledge will be fine . Everyone uses gps these days.
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<p>Changing the knowledge test not a good idea if it's more taxis you want give red plates who's done the job for ten years a yellow plate keep the test the same for pH or taxis the change could be done in no time that's for sure if the pH driver does not want change to yellow so be it the future of taxis is changing i.e electric cars or hybrids for example does the Public like a peugot partner no they don't when you turn up for a hire there glad I have got a car hate that other things i.e wheel chair they say. public does understand the difference between red plate or yellow they just want to get where there going having a yellow plate working give more options for drivers as well take job from the office or maybe be flagged or sit in ranks simple look at the airport it's a shambles probably the same as the rail there also should not be no zoned areas for a taxi i.e green plate yellow or red</p>	No	pH booking can also be asap not always timed
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everything should be open
to all then public get a
better service.



Taxi trade (driver)	No	Customers can and often do give a completely different destination from the original one stated to the taxi office, upon entering a taxi/PH vehicle. From a professional point of view the driver should have the ability to know the shortest route almost immediately after being given even a revised destination. It creates an air of professionalism and reassures customers that only drivers of the highest standards are deemed fit to become ACC taxi/PH drivers.
Member of the public	Yes	
Taxi trade	No	
Member of public	Yes	Use of Sat Nav is now included in driving lessons/tests and built into many modern cars or used via other devices on dashboards. General geographic knowledge of the City and Shire should therefore suffice when combined with use of technology.
Member of public	Yes	
Member of public	Yes	
Public	Yes	It's amazing this wasn't done 10 years ago, for the "energy capital" of Europe!
Member of public	Yes	

Taxi trade	Yes	<p>When working for any office there's always time to check pick up drop off and check route with the technology today.</p> <p>I think that a general test would benefit new drivers who want to work for an office.</p> <p>And its cheaper for a saloon than a disabled vehicle conversion which can be part of the equation if your not renting.</p> <p>I personally think that there is a requirement for more yellow plates going by the ranks at a weekend.</p>
Taxi / Private hire	No	<p>I don't agree that the driver always has advanced knowledge of the route as I work as a private hire driver & people often state no destination when booking through the app system in particular or change their minds of destination or multiple drop offs on route</p>

Member of public	No	Would just like to see more taxis or service for pick ups improve. The lack of taxis and price in Aberdeen is atrocious we should be ashamed! Especially calling out airport international, no taxis its a farce.
Taxi trade	No	All taxi drivers need to pass the same test to gain their taxi licence . A pre booked hire is great but quite often the route needs to be changed . When a route has to be changed the customer may not know exactly the destination or shortest route to take . Every city that you visit and take a taxi you expect the taxi driver to know how to get you efficiently to your destination.
Member of the public	Yes	
Taxi Trade	No	An amended test examining a potential driver's knowledge at a more general level would in effect over time lower standards.

Taxi Trade	No	<p>I don't think it's fully understood to the extent private hire jobs are issued on these apps. They are issued with no notice to allow for pre planning they are issued as soon as taken in so to say a driver has time to plan a route in incorrect.</p> <p>I've had to say no to a change in the exam for PH but I agree with a option allowing to resit one or more elements failed rather than a whole retest.</p>
Member of public.	No	<p>Knowledge of the city is vital if you are to transport people around the city as sometimes a passenger might want to change their destination or pick someone up on their way. Using a satellite navigation device means you have to keep taking your eyes off the road which is not something that should be encouraged, especially when it's their job to take people from a to b. If the city wants a professional service, it should encourage anyone that wants to be a private hire driver to learn the streets and keep the standard in Aberdeen high.</p>

Member of the public	No	
Taxi Trade (Driver)	No	<p>Many customers book App based and all you get are a note on screen saying AS DIRECTED Passenger regularly in transit ask to change destination also multiple drop offs sometimes 4 drop offs with no details just get them on route if no street knowledge this would cause problems for inexperienced drivers.</p> <p>As a taxi driver since 2004 it is only with doing the knowledge and doing the job day to day in an ever changing city that changes company names ,new streets in new housing schemes frequent road works and closures etc that you use your wealth of knowledge to think quick to divert .</p> <p>I am sure with no to little knowledge the taxi service would suffer .</p> <p>It is a must to keep the knowledge in some kind of format .</p>
Member of Public	No	No. I think all licenced drivers, should do the knowledge test.

Taxi trade	Yes	Tests or qualifications even basic training are required in most if not all jobs For example would you let an unqualified person do work in your property NO So why let an unacknowledged person drive you to your destination using a sat nav which will most certainly not take them the most direct and cheapest route ? Which if i remember correctly is part of the criteria in becoming a taxi/p/h driver
Member of the public	Yes	
Self employed taxi driver	No	All drivers must have knowledge the present test should be made a bit comprehensive
Member of the public	Yes	
Member of Public	No	Although the test is hard, I'd prefer for things to be left the way they are. It's good having knowledge.
Member of the public.	No	
Member of Public	No	I'm happy to keep things the way they are.
Member of public.	No	

Member of Public	No	No sat-navs! No way!! Keep things the way they are. Being a licensed driver is earned, though the knowledge test.
Member of Public	No	No, no, no, no!! I don't agree with this idea at all!
Member of Public	No	No. All drivers should be knowledged.
Member of the public	No	I don't think a knowledge test is appropriate given the size of the city and the availability of route planning technology.
Public	No	
Public.	Yes	
Member of public	No	I think it's unfair that I spent 9 months of studies to pass the council test only for it now to be made easier.
Member of public, taxi driver in aberdeenshire	Yes	Modern apps and booking systems are so advanced now, they can populate the route for the driver
Taxi driver!	No	
Public	Yes	
Member of the public	Yes	

Taxi trade	No	<p>Being a qualified Aberdeen city taxi driver for nearly 30 years, I think it is wrong that there should be a different test for private hire drivers,</p> <p>Advanced knowledge of the journey means nothing and in my extensive experience I can say that on many occasions journeys can change once passengers is in car, many times my passenger can ask to divert to pick someone up or change to a different final destination,</p> <p>So that would leave the private hire driver looking stupid and probably costing the customer more money with the driver possibly not 100% sure where to go,</p>
Member if public	Yes	<p>1 your question writing is awful. But yes with apps and pre booking Time should allow for better preparation.</p>
Member of public	No	

Taxi trade	No	I think no as from experience pre booked hires don't always say where there going ie app bookings hotel and restaurant booking I would say 90% of pre booked hires in my experience are either as directed or just an area ie Northfield ,old Aberdeen ,Rosemount
Member of the public	Yes	
Aberdeen Multicultural Centre	No	
Member of the public	Yes	
Member of public	Yes	
Public	No	The drivers at present have spent a lot of time learning all roots in Aberdeen and have a great knowledge of the city roots so have a greater understanding if the test is amended and easy we will have a new dri er with a lesser understanding
Member of public	Yes	
Taxi Trade	Yes	

Taxi trade	No	I believe in order to do their job correctly the existing test should remain as it is. I think having a better understanding of the roads/areas etc in the city allows the drivers to do their jobs properly, it will also look very unprofessional if a driver does not have adequate knowledge for journeys as well.
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Taxi trade	No	<p>No I do not agree that there should be an amended test for private hire drivers, but think the test for both private hires and taxi drivers should be amended, and agree with the proposal put forward by the three taxi offices in the city, there is no difference between taxis and private hire cars when getting job through offices in Aberdeen so both should be treated the same and be expected to have the same amount of knowledge, I don't know about all taxi offices in the city but the one that I work for a large amount of jobs received through the office only give the pick up point with destination stated as as directed, this is due to the large amount of hotels, pubs, restaurants and offices who use our taxi butler system which does not give the option to enter a destination therefore any driver getting these jobs whether taxi or private hire are required to have knowledge of the city and streets, a lot of jobs from our app and automated service also have the destination as as directed.</p>
Taxi	No	
Member of the Public	Yes	

Member of public	Yes	
taxi trade	No	the test is so all taxi drivers have an extensive knowledge of the streets and places of interest .if someone books a private hire taxi the car goes to the pick up point and the customer gets in car.where is this time to study the booking and work out where they are going and the cheapest or quickest route.this is a ridiculous reason for lowering the standard of exam and highly unfair on hackney drivers who have studied (sometimes for years) to pass they're street knowledge.
No	No	
Member of public	No	I don't agree that there should be any test of knowledge now with apps like Google maps and Waze
Member of public	No	Private hire and Taxi should be held to the same standard.
Taxi trade	No	
Member of public	No	The problem is Aberdeen airport rank and ranks at night and to my knowledge private hire cars are not allowed to pick up from ranks.
Taxi driver	No	The reason for that is that the simplified test would reduce the quality of our trade.

council	No	no, the same could be said of taxi drivers
Member of the public	No	No, as they should have the same knowledge as other taxi drivers. Also if they want to change plates they will be able to do so
Taxi driver owner.	No	This is not fair .
	No	
Taxi trade	No	

Taxi Trade	No	<p>Although I am a licensed Taxi Driver and spent a substantial amount of personal time and money to study for my licence and now drive on a Private hire licence the job of a Private Hire car driver is the same as driving public hire taxi with the exception of not being permitted to use taxi ranks or on street pick up/flag down.</p> <p>PHC's work through an office and gain all their work this way, you suggest that there is the opportunity of advanced knowledge of a destination, this is not so, you may have only a couple of minutes to get to your pick up point and more often than not the destination may be given to the driver as an area of Aberdeen and in some cases the address given is wrong, a properly tested driver is more likely to be able to deal with that stress.</p> <p>A destination entered into a Satellite navigation device will only work if it is set up correctly and in addition if you enter a postcode that my only take you to one or more streets Some members are not that patient and the current rules state " the shortest most practable route"not always achieved with a Satnav.</p>
Taxi trade	Yes	

I believe for the shortage of taxi it's better to allow PHC to pick up public from streets	No	
Member of the Public	Yes	Anything to help get more taxis on the street. Or actually allow for Uber to come to the city. The current taxi situation is unsafe, unfair and unnecessary.
Member of Public	Yes	With the development of Sat Nav's, having an in-depth knowledge of Aberdeen Streets is not as critical as once was. The test needs to be developed to include latest developments in technology.
Taxi trade	No	The test should be same for everyone as it is currently, as a taxi driver I know there is no pre knowledge of drop off often customers change destination or have more than one drop off, even office don't put destination there.
Member of public	Yes	Benefit quicker entry into trade and allow for two tiered approach with higher number of drivers to meet demand
Public	Yes	

Taxi trade	No	The public are liable to change their minds on journeys and often change they're destination and drivers who have done the current Knowledge test are qualified to change the route instantly.if we change the test for PH drivers public don't have the patience for drivers to punch in on a GPS device or phone a friend to get the journeys started this causes problems and arguments do happen.
Taxi Driver	No	I do not agree.
Taxi Trade	No	Don't really understand how by changing the test would help. I pride myself in having local knowledge & delivering a first class service to my customers and i personally feel all taxi drivers should be trained on the local interest & have street knowledge it goes for a smoother transition and we should and do keep up with new housing estates/street names.
Taxi trade	No	The test is there to give the public a standard of service with recognition of local area

Member of public	No	<p>According to the Civic Government (Scotland) Act 1982 drivers are required to transport their passengers by the shortest route.</p> <p>The service provided by Private Hires and Taxis is the same and drivers of both classes of vehicles need to adhere to legislation.</p> <p>It could be argued that a Private Hire driver would have time to research the destination prior to picking up the booking.</p> <p>However it could also be argued that the minute the driver receives the booking from his office, he should immediately go to the pick up address, hence not having time to research the route to the destination.</p>
Member of public	Yes	

Member of public	Yes	Traveled in a private hire car a few months ago. Simple trip from tillydrone to train station, the driver phoned 20 minutes after the pick up time stating he was lost, had no clue where he was. After a good five minutes I worked out he was in ashwood BOD, spent an other 10 minutes giving him turn by turn instructions to get to my address, and then once I was in his car he needed more help to get to the train station, even tried to drive along the closed section of union street. He said it was his first day, but at least have some clue of areas
Member of public.	Yes	I think is fair everyone who want to work and to pay taxes to do it straight...at least no test for private hire car drivers... It's unbelievable what's happening now, in 2022....how is possible to learn more than 6000 streets ?? For what ?? To use the sat navigation straight after you'll pass the test... UNBELIEVABLE!!

taxi trade	No	<p>as in the data unit , sometimes only gives area, not the actual street you are going too ,it would be difficult for the driver to then know exactly where they wer going using the sat nav with no street on it ,while i was working through aberdeen taxis, there was an incident where a driver who had not passed the knowledge test at that time, had taken a passenger to newburgh circle in the bridge of don, dropped passenger off, then phoned in to office 45 minutes later asking for directions on how to get out of newburgh circle, in hindsight i thought that perhaps , he had got in and should have just came out the same way, there are a few cul=de-sacs in there, but if he tried all of them, one would not have been a cul-de-sac and would have taken him out ,another driver was asked to take someone to blackburn, but instaed was heading out to the black dog via the bridge of don, when the passenger enquired where he was going , the driver just replied i do know where i am going, the passenger asked to be dropped where he was, and engaged another taxi</p>
New taxi driver	Yes	

Taxi trade	Yes	The test is pointless all taxi drivers use sat nav
Community	No	
Member of public	No	
Taxi trade	No	We have a high standard in Aberdeen and to water it down would affect those standards We have achieved over many years of work
Member of the public	No	
Member of public	Yes	The current test is extremely overwhelming and time consuming especially if you are already employed elsewhere .
Member of public	No	Modern technology and app based technology render any knowledge test obsolete.
	Yes	
Member of public	Yes	
Taxi trade	No	We've got enough taxis.
Member of Public	Yes	
Taxi trade	No	
Public	Yes	
Member of public	Yes	
Taxi driver	No	Ridiculous of course any taxi driver should take a test and know the streets in the city

Public	No	They don't tend to know where they are going now, I doubt they would research before picking you up.
Public	Yes	
Public	Yes	
Taxi driver	Yes	

Self employed licensed taxi driver	No	<p>There should not be any change to the current set up,all it will do is create a lower standard as it'll make it easier for the likes of Uber or Bolt to get a foothold in Aberdeen,we are just coming out of a pandemic which has created the scenario we are in just now with a seemingly lack of drivers who have moved elsewhere and it makes all the hard work current taxi drivers have went through to obtain their badges a waste of time,also journeys frequently get changed mid journey so unless you have your street knowledge this would mean stopping to alter an electronic device which relies on a good signal too,you'll also get more drivers who are already in full time employment doing taxi-ing for side money therefore taking away work from drivers who's full time occupation is taxi driving,plenty times the public overstate the time they've have waited at ranks and if there are queues this is only for a total of 5/6 hours out of a total of 168 hours p/w,also worth noting that the current situation with union st only being allowed entry from back wynd makes getting to some ranks a nightmare especially after midnight when there are no buses running at all,the council have a duty to protect the taxi trade not try to hamstring it by letting standards lapse by making it easier to become a driver be it private hire only</p>
Member of public	Yes	
Taxi trade	No	

Taxi trade	No	
Member of Public	No	There is no need for a test, GPS/sat-nav/maps apps means there just isn't a need for it anymore. They always show the quickest route. All we need is a safe way to get home in the evenings and a test just creates unnecessary barriers for potential drivers.
Public	Yes	
Member of public	Yes	
Member of the public	Yes	No need for detailed text given address can be put on goggle/Waze and the driver would only follow the route
Member of the public	No	
Member of public	Yes	I moved into Aberdeen city less than 4 years ago and have taken a few taxis that the driver did not know where to go to take me home. I live just off a Main Street
Member of public	No	

Member of public	No	Drivers need to have a comprehensive knowledge of the city All too often the passenger has to advise of where I stay By not having a comprehensive test thus would put the passenger at their mercy ,wrong routes ,longer journeys
Taxi trade	No	companies like rainbow , aberdeen taxis , etc - want this - as they know a private hire driver will almost certainly have to work through an office to obtain work (which benefits them)
taxi trade	Yes	
Taxi trade	No	
Member of public	Yes	App based booking allows gps tracking to destination. Modern gps systems are highly advanced and take you within metres of your destination. Additionally such advanced knowledge is not required in other larger cities, why is Aberdeen so special that it needs private hire and taxi drivers know every street in the city.

member of the public	Yes	In depth knowledge is not required nowadays. Satellite navigation is available on most cars and all smart phones for precise directions
Member of public	Yes	
Member of the public	Yes	
Public	Yes	
Member of the public	Yes	
Taxi trade.	No	I believe the test is not that difficult if you prepare for it. I only took 3 months to study and pass my street knowledge, so if they are struggling to pass after a few fails, maybe it's not the trade for them. An easier test will end up with drivers not knowing what they're going and make passengers angry and upset and make us look unprofessional.
Taxi trade	No	
Member of the public	Yes	
Member of the Public	No	Maintains standards in taxi drivers knowledge is essential for the public to feel confident that a driver is sufficiently proficient to do their job
Public	Yes	

Member of public.	No	All new drivers will opt for private hire licenses which will cause future problems.
Taxi badge holder- this is a disgrace trying to change the way you get your license now compared to when I had to learn all the streets and places. I can see a very easy solution to this late time problem any new driver is given say a purple plate that means he can only work day 6pm -6 am any day. Then when yellow or green plates become available they would then be offered the chance to move to an open shift or you keep a purple plate for x amount of years.	No	
None	No	
Member of public	No	
Member of public	No	
Group- Unemployed Having just moved to the city can't get a job as taxi driver due to the knowledge test but in the days of sat nav I don't think you need so much	Yes	

local knowledge Cheers		
Taxi Trade	No	
Yes	No	I like my self I work as delivery driver I know the most of the place in Aberdeen but the only thing is the stree start from and ending
Member of public	No	All drivers should have the same training regardless of their job being pre booked
Taxi Trade	No	
Member of Public	No	
Member of the public	No	
Meme we of public	Yes	
Member of Public	No	
Member of the public	No	
Member of Public	No	I want to keep things the way they are.
Public	No	Leave as is.
Member of public	Yes	

Member of the public	Yes	Having advance knowledge of the journey, combined with GPS technology which is used in almost all taxis anyway, I don't see any advantage to the drivers taking a more thorough test.
Taxi school student	Yes	
Taxi school student	Yes	
Taxi school student	Yes	
Member of public	Yes	There is no need for an extensive understanding of Aberdeen if a sat-nav is in use. This also makes the service more transparent, convenient, quicker and potentially greener
Member of public	Yes	
I was a Taxi driver, now a Private hire driver	No	There should be no amendment to the test, as Private hire drivers are doing the same job as Taxi drivers (except from the rank/street pick up's). With the modern on line booking systems, there is very rarely a destination address, so the Private hire drivers need the same level of knowledge.
Taxi Driver	No	
Taxi driver	Yes	
Taxi Driver	No	
Taxi driver	No	

Aberdeen City taxi driver	No	As a private hire driver when you receive a job it does not always tell the destination , most time it will say as directed . This is because of lazy call takers or people just do it on the app.
Member of Public	Yes	Amended test as GPS beats any dodgy taxi driver knowledge
Taxi Driver	No	They should do the same knowledge test as Taxi Drivers and with the public using taxi booking apps drivers don't always receive full hire information until they have picked up the passenger
Táxi trade	No	
Public	Yes	
	No	I think that the test stays as it is, because everyone should know the city quite well there been complaints about new ish drivers not knowing where they are going.
Taxi trade	No	Customers change their mind on destinations regularly, or end destination is given on bookings when the journey can include on route calls. Requiring knowledge from the driver

Taxi trade	No	I am a driver and had to sit Hackney myself which was hard and a lot of people I knew dropped out because was too hard for them so I do not think it is fair on them me or the public if a driver is not a 100% like all the rest have to be.
	Yes	
Member of public	No	Apart from where to pick up from as office would give address they may not know the final destination until customer gets in car .Is Aberdeen Council now providing a sun standard service to there public by not having fully street knowledge drivers
Taxi Trade	No	Lowering the test would lower the standard of driver in the area. Like any other job you need knowledge to do it. There would be an outcry for example if we lowered the standard for plumbers , joiners etc
Taxi driver	Yes	
Taxi trade	No	
member of public	Yes	

Taxi trade	No	<p>Private Hire Drivers are limited to working for a Taxi Company. The company I subscribe to has various methods of making "Automated Prebookings" All of which have no destinations.</p> <p>The Taxi Butler, is a button plugged into a phone line that, when pressed, creates a "booking" from the registered address, usually Hotels, bars, educational facilities, and also Business premises. when The button is pressed the customer is given a three digit reference number, the Driver receives the booking with the pick up address, the reference number and a destination of "As Directed". There is no way any driver can pre plan a route for such a booking.</p> <p>The Automated booking System, this works along with your phone number, once you have made an initial booking, the system recognises your phone number, upon calling a second time, the automated service asks you if you want to be picked up from the same place as your initial booking, the more times you use this system, the more options of pick up addresses are given to you when calling. This system NEVER asks for a destination, so again no pre planning can be done prior to picking up the passenger.</p> <p>The Standard Booking. ok, so you do get bookings where the passenger has managed to speak to a person, and they've managed to make a booking, It may say on my screen, "Jurys Inn, Aberdeen Airport, Going to City Centre. again this journey cannot in any way be pre planned. All of these types of Pre Bookings are too vague for there not to be a Knowledge test.</p> <p>The Standard Booking Type 2. lets take the same booking, Jurys Inn, Aberdeen Airport, and lets say its going to Lane 7 on Shiprow, one would think that a journey like that could be pre planned. Incorrect, I guarantee that 30% of bookings like that, the passenger will enter the car and ask "is it ok if we pick some people up on the way?" then proceed to give you a further 3 addresses. Again this journey cannot be pre planned.</p>
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Member of public	Yes	NOT ENOUGH TAXI CARS IN ABERDEEN!!! PEOPLE WANT TO WORK AND TO PAY TAXES NOT TO STAY 2 years to pass 1 taxi test!!!! Unbelievable!!!
Member of public	Yes	<ol style="list-style-type: none"> 1. People want to work !! To pay taxes !! Not to stay 2 years to try to pass 1 test !! 2. We don't have enough taxi cars in Aberdeen !! 3. Council Aberdeen will receive more money from taxes - not like now !!
Taxi Trade	No	<p>90% of the time , I don't know where my customer wants to go until he/she is in the car . At multiple pick ups , I have no advance warning of where that might be until the first customer is in the car !</p> <p>Shire taxi drivers (as I've been one) have prior warning where they are going , not the city ones !!</p> <p>Shire and city are totally operated differently !!</p>
Taxi trade	No	Hires destinations and intervening stops may quite often change once you have picked up your party/parties.

Member of public.	Yes	IT'S ONE OF THE HARDEST TEST EVER !! PEOPLE HAVE TO LEARN YEARS TO PASS THIS TEST !! WHY ALL THIS THINGS?? IN 2022 WE HAVE TO SIMPLIFY THINGS, NOT TO COMPLICATED THEM !!! SHAME....
Member of public!	Yes	We need more cars !!
Member of public	Yes	Private hire drivers by the very nature of their licensing can only cover pre booked work. Predominately this will come through an App with one of the companies. Most of todays taxi apps in the market place include integrate sat nav to guide drivers to pick up and destination locations. With the advance of technology it is therefore not essential for private hire drivers to have the same level of knowledge as a hackney. Entry to market should therefore be easier.
Member of the public	Yes	
Member of the public	Yes	
Taxi Trade	No	I think every driver whether Hackney or private should sit the full test as happens just now
Taxi trade	No	

Member of the public	Yes	
Taxi Trade	Yes	
Member of public	Yes	All are now controlled by apps with navigation links so only genrral knowledge required
Member of public	No	
Member of public	No	This would mean more expensive journeys for members of the public as the driver wouldn't have a working knowledge of the quickest routes from one place to another in a metered fare (or a fare worked out via mileage if vehicle isn't fitted with a meter).
Public	Yes	With the invention of modern sat navigation available in most cars and mobile phones, there is no need to "know" the route.
Member of Public	Yes	
Taxi Trade	No	There should be no amendments to PH Testing. The knowledge test is in place to ensure the public receives the best possible and cost effective service. The test for both Taxi and PH license should remain the same.

Taxi Trade / member of public	No	<p>I acknowledge that PH journeys must be pre-booked however invariably the destination will be given as an area e.g. Northfield and does not state a particular street for drop-off at the time of booking. Only when the passenger enters the vehicle will the exact destination be given.</p> <p>In addition, on occasion (more often than you might expect) the passenger will not know the name of the street they want to go to, they will however try to describe it to the driver and the driver needs to be able to decipher the passengers needs.</p> <p>Should a driver not know the location of the destination required or take what might not be deemed as the best route this will invariably result in objections and complaints from the passenger and occasionally a situation will escalate into something worse.</p> <p>As drivers we're all aware that stressful situations can arise out of nowhere and I think if you were to add lack of knowledge on a drivers part this would only increase these instances.</p>
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<p>I have Taxie for 24 years I had to study so I could past the test so I can not understand the Aberdeen city council saying that they are trying to do away with the test we are very lucky the standard we have got in Aberdeen so keep it going the high standards we have thanks Scott Reidford</p>	<p>No</p>	<p>Keep in has a high standard has it is</p>
<p>Taxi trade</p>	<p>No</p>	<p>No i dont i think you are dropping standards. Also there are far too many private hire cars and not enough taxis. You really need to re think the wav policy. All new taxi drivers should have to drive wavs once you have been in the trade a certain period then is should become optional.</p> <p>Yes a great idea that will get over looked. Why flood the city with private hire when they cant go on ranks its common sence to grow the taxi fleet not the private hire fleet</p>
<p>Taxi Trade</p>	<p>No</p>	<p>If the potential driver has done the necessary homework and studying he/she should be able to pass the existing test.</p>

Taxi trade	No	
Hotel	Yes	
Taxi trade. I think the knowledge should be kept. I spent 6 months studying the knowledge.. I never use my sat nav at anytime within the city. I know all the road closures when they happen. A sat nav doesn't? I know all the heavy traffic bottle necks.. a sat nav doesn't. And in my view if the council allow drivers to just roll up with a sat nav it will impact my ability to make a livelihood. Which I'm sure will open up a whole can of worms with legal agendas. The answer I feel is the council look at licence laws and allow private hires to pick up off ranks at weekends. We all pay same licence fee and all done knowledge.. the licence laws need modernised..	No	
Taxi trade , there should be street Knowledge test to all taxis.	Yes	For better service.
Taxi trade	No	For the reason a customer may change his mind or the job is as directed

Taxi trade	No	It demeans private hire drivers like myself that had to take the test
Taxi driver	No	No I do not agree, private hire drivers need to have the exact same level of knowledge compared to taxi drivers, just like in any taxi in the city people will get in the car then change where they are going or more stops will be added onto the journey.
Taxi trade	No	It should stay exactly the same as it is
Taxi trade	No	
Member of the public	No	I think a taxi driver should have very good knowledge city
Member of the public	No	The street knowledge test is essential to maintain the high standards we currently have, I would not be happy getting in a car with someone who doesn't have a clue where they are going!!
Taxi trade	No	If you do this you will let the standards slip in Aberdeen we no a lot of drivers changed jobs through covid but if you change this test do you think it is fair on all the drivers that have had to do it over the years
Taxi trade Aberdeen city	No	

Taxi trade	No	I would say all drivers should have to go through the full test as a lot of hires often change when the passenger gets in the car so need to know at an instance where to head Not being able to do this does not look good to the public and dose not make people in this day and age feel safe even more so at night if you start heading in the wrong direction
Taxi trade	No	All drivers should have have full knowledge of job being asked
Member of public	No	

Taxi Trade	No	I believe ALL drivers should have to sit a proper test, it's all very well a driver being given a pick up point to a destination, but as is often the case, customers deviate from destinations and often go via other addresses, the public expect a professional service from the moment they enter a vehicle, and for the driver to ask proper directions etc which may occur if not properly tested, is unprofessional in my eyes. The 300+ private hire drivers (and more going this way) are ALL professionally trained on streets, routes, places of interest and know every short cut in the event of sudden road closer/diversion. And I feel any NEW driver should follow suit.
Taxi trade	No	Pre booked hires could be given to PH drivers with only minutes to spare. I agree that they could look up and set route but the likely hood is that they are going to use Google maps or similar and this is not always the best route

Taxi Trade	No	GPS can only account for so much in the city of Aberdeen. Using direct routes at times can be re routed due to local roadworks etc etc.. having the street knowledge test gives a wider variation of streets and routes learned. I have lost count how many passengers have said in the car they wouldn't think of certain routes or streets to go down and it all comes down to knowledge learned and gained.
Taxi driver	Yes	Per-book customer change the destination as well.
Taxi driver with rainbow	No	I am a private hire driver. I passed my test over 15 years ago. It would be unfair to have unqualified drivers and qualified drivers all classified as the same. If drivers are going to be allowed to work without passing the knowledge test. Their plate should be a different colour or called a training plate until such time as they pass their test within a designated period of time.

Member of Public	No	The Driver may be unaware of a Road closure due to RTC or new Road Works so if this were to happen then the Driver may be unaware of the best route he should then take IF he/she had not proved a knowledge of the Streets.
Taxi trade	No	
Taxi	No	You get 4 people in your car red plate all going different address only one you know not that easy
Taxi trade	No	
Taxi trade	No	
Taxi trade	No	
Taxi trade	No	Standards would drop and unfair on all drivers who have passed the full test.
I don't think it's right to issue PHC without knowledge test as it's not fair for other drivers and if there is shortages why don't you allow existing PHC drivers to take people from the rank that should solve the problem	No	Not fair for other drivers who have done this knowledge test

Taxi trade	No	If and when navigation systems go down which they do you have no mental back up. Also hotels give very little details of journey ahead just "as directed". In emergency situations can they depend on there lack of knowledge to get the person there quickly. Nearly every booked hire is changed from the original hire that was booked and communication can be very difficult if the customer hasn't put in the correct details at least a driver that has knowledge can suggest areas and destinations to solve the customer dilemma.
Taxi Trade	No	No the integrity of the Taxi trade and professionalism and knowledge of its Drivers, is integral to maintain this Public Service Industry.
Public	Yes	Pay the same fees to Aberdeen City Council as Hackney yellow plates.

Taxi trade	No	Current test needs a good knowledge to pass the test and reducing the standard of difficulty will not help the trade in the long run, The problem of flooding the city with private hires will not help clearing the streets at the weekends!!! The council stupid ideas of all taxis wheel chair accessibility will drive more cars into private hire and make matters worse!!! You should make all Hackney drivers who choose to drive private hire because of saloon preference into yellow plates to help assist the current problems and because of Covid things will reset themselves in time
Taxi trade	Yes	
Taxi trade	No	Destination can change every fare
Taxi trade	No	Taxi office doesn't work like, you get most jobs atmedetly you don't have time to prepare
Taxi trade	No	

Currently a Taxi Driver plus of course Member of the Public	Yes	When I passed my Hackney Test it was over 30 years ago. Technology has taken huge steps since then and also Sat Nav is now so sophisticated that any requested journey can be planned using a Sat Nav
Taxi trade. As a taxi driver for 40 years we have worked really hard with licencing and the hackney to have a high standard of drivers in aberdeen. It's totally unbelievable that you want to open up the private hire to anyone.	No	Everyone should sit the knowledge test.
Taxi trade	Yes	
Private Hire Driver	No	No, as a PH driver, although you have some prior knowledge of the fare, it is not always the case. There are daily occurrences where they have a change of mind, or want to go via somewhere, or are collecting someone or something along the way.
Taxi trade	Yes	
Taxi trade	Yes	

Aberdeen city taxi driver Rainbow	No	I think all drivers should pass the knowledge test as it gives the public the security of knowing your driver knows the way around the city , also in fairness , every other driver has had to pass this test , I passed in 14 weeks so if I can pass quick there's no reason why others can't
Taxi trade	No	
Taxi trade	No	
Taxi trade	No	Will this happen in other cities ,if not why Aberdeen.
Taxi Trade	No	
Taxi trade	No	
Member of public	Yes	
Taxi trade	No	
Taxi driver	No	

Taxi Trade	No	<p>I understand both the councils and the publics frustration at busy times regarding the number of taxis available at these times, however, we have spent years building high standards in the city regarding the safety and service provided to customers. Although safety isn't being put at risk here, service certainly is. Most people have been in cities where there is a two tier system in place (Hackney & Private Hire) and in my experience the service provided by a knowledge tested driver is always higher, and on many occasions the lack of knowledge by a private hire driver has at times been frustrating, not knowing particular places of interest or even streets, struggling to find places, leaving me feeling like I've paid more than necessary. Sat-nav systems are quite often wrong and in many cases recent schemes or road upgrades aren't listed. Even long-standing streets and routes are quite often incorrect, again meaning a higher cost to the public. Roadworks often play a part and when the driver reaches the blocked road, he/she should have the knowledge to deviate with the best route for the passenger.</p> <p>Most members of the public won't distinguish between a taxi driver or a private hire driver, therefore I feel the industry in general would be viewed in a more negative manner if some passengers journeys were to be elongated and cost higher due to lack of knowledge, or poor sat-nav routes.</p>
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Taxi trade	No	<p>Because it'll throw up all sorts of problems in relation to customer service. We have a highly trained fleet and as a result of that most if not all customers receive a top class service. I appreciate the city fleet is down by a considerable amount however I don't think non tested drivers is the answer. I think a bit of P.R and encouragement to become a taxi driver and if the main taxi company's get their schools up and running again is probably a better idea.</p> <p>With respect I think there would be no sense to amending the yes because private hire drivers essentially do the same job as Hackney licensed drivers.</p>
Member of public	No	
Member of public	Yes	
Member of Public	No	Digital map systems/ SATNAV support journey planning.
Member of public	Yes	
Public	No	

Member of public.	Yes	This " test " have to be eliminated !! It's not posible to have this test in 2022...and we don't have enough taxi cars in Aberdeen !!!
Member of public	Yes	A pre-booked car should have a pre-planned understanding of the route complemented with some form mobile GPS route guidance.
Member of public.	Yes	This test have to be eliminate!! People needs to work !!
Member of the public	Yes	
Taxi trade	No	The pre booked hire could have wrong information taken down

Business owner	Yes	<p>Most modern cars have sat nav and every single smartphone has google maps or a similar app which helps drivers get from a to b.</p> <p>Uber Eats, Deliveroo, Just Eats all use app based sat nav, have no requirement for any knowledge tests and operate very well. They do an almost identical role as a taxi, only they are moving food rather than people.</p> <p>All taxi hailing apps utilise live traffic updates making drivers aware of any road closures or traffic congestion, this ensures the best route is always taken. Which is very important for reducing carbon emissions and improving traffic flow in the city. Any knowledge test would not provide this up the the minute information. Taxi hailing apps supersedes any test.</p>
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Taxi trade.	No	You can't pre organise a taxi journey people change their mind all the time where they are going and roads closed, sat nav is not always the best route in fact its more often than not the longest way.
Taxi trade	No	
Taxi Trade	Yes	I think as I also go out quite a lot and almost never get a taxi at the ranks, without having to wait a lot longer than pre covid. I think rather than private hire cars what the council should look into is amending the test to maybe make it easier for people to become taxi rank drivers as that's where the help needed!
Member of the public	No	

Member of the public	No	<p>A satellite navigation system does not always take the best or fastest route, I always expect my drivers to know the areas and the best way to get me there, have a driver looking at a satellite navigation screen while getting me to my destination is not much fun and makes me a little uneasy, as for a driver knowing in advance what happens when I change my mind regarding my original destination, do I have to sit waiting while a driver with no knowledge test has to ask me the postcode and type it into a satellite navigation system? No thanks I like my drivers having a good knowledge of the city and a good understanding of the roads.</p>
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None	No	I would rather my driver had knowledge of where he was going rather than relaying on yet another app based data collection device collecting data about where I'm going.. Who I'm using to get there and how much it spent.... Also how are more private hire drivers going to help out with Qs on taxi ranks since private hire can't pick up from taxi ranks.. ... Next thing you know you will have adverts on Facebook saying "private hire driver available for work this weekend.. I got my licence out of a lucky bag and I will get you their through the power of Tom Tom
Taxi trade	No	All drivers should have to sit test.Nothing wrong with the way it is.
	Yes	

Taxi trade	No	In my opinion all taxi drivers must sit the original take drivers test,when given a office job it does not always state a particular street,sometimes it's just an area eg westhill.therfore proper knowledge of the streets are required.so unless you want a second rate taxi fleet in Aberdeen stick to the original test.
Member of Public	Yes	Every taxi driver should have a smart phone with map apps
Member of public	Yes	
Taxi trade	No	Satnav is most often not the shortest or quickest route and all too often takes you to the wrong address especially when doing out of town pick ups. This would lead to utter chaos and bad driving practices. Advance knowledge is not applicable if you work out of an office on a Friday / Saturday night as your hire was needing picked up half an hour ago so you then risk drivers being on google maps or satnav whilst driving and I'm sure the council would t condone this law breaking.
Member of public	Yes	

Taxi trade	No	Local knowledge is priceless sat nav only good from a to b when it works etc dress code needs adhered to
Taxi trade	Yes	
Member of public.	Yes	This knowledge test, is extremely hard !! Everyone knows that !! It's not possible to study more than 6000 streets, more than 1 year, maybe 2 years, and after that to use , like all taxi drivers the sat nav. Please, if you really care about people who want to work, to pay taxes, please eliminate this hard test !! 🙄
Member fo the public	No	
Member of public	Yes	
Public	Yes	
Business owner	Yes	

Taxi Trade, I'm a red plate driver	No	I've been a red plate taxi driver for 13 years now , I'm born and bred here in Aberdeen, It took me 6 months to pass the Hackney test , and cost approximately about £400 at the taxi school at Com Cabs , I agree that the test is very tough , And i feel that relaxing it slightly might be an option, But I definitely don't want it opened up to the public with no knowledge whatsoever, That would be a kick in the teeth for everyone over the 40 plus years where you had to have your taxi license, That's where standards have been set .
Member of public	Yes	
MOP	Yes	Reputation of the city is important, especially for visitors to the city having a great customer experience. Unskill taxi drivers. Raise Standards.
Member of the public	No	
Member of the public	No	
Taxi Trade	No	Pre-booked journeys often (50%) have destination "as advised" so no different to a street hire.

	Not Answered	Not Answered
	Yes	
Member of the public	No	They are all taxi drivers and should be treated with the same knowledge test.
Driver	No	
MEMBER OF PUBLIC	Yes	
Taxi driver	No	It is not fair for the other taxi drivers who passed their test as a standard test form.
Taxi trade	No	The street, place of interest and rout test should be required for all PH drivers same as taxi drivers
Member of public	Yes	
Taxi trade	No	
Member of public	Yes	
Member of public	Yes	
Aberdeen Street Pastors	Yes	That seems reasonable as they ought to know where they are collecting from and dropping off. I assume also that they have Sat Nav
Member of the public	Yes	
Taxi Trade	No	

Taxi trade	No	<p>Every driver should have to go through the same test, why anyone would want the standards of our trade to drop is beyond me. How long has the original tests for taxi drivers / Private Hire been in place?? We have worked so hard over the years to keep our standards high for the customers I feel we would be letting our trade down if standards were to slip.</p> <p>Every industry in the UK are struggling at the moment and I pray to god that bus companies and haulage drivers along with our trade don't let their tests slip also just to get people on seats or we're in for a disaster situation.</p>
Member of public	Yes	
Member of the public	No	
Member of public	Yes	
Taxi trade	Yes	

Taxi Trade	No	I think being a Taxi Driver ,it should be as professional as a Teacher or Policeman so the Knowledge is important to all drivers in the city, but also there should be history knowledge for drivers also , so when tourists arrive in the city they know some history of the city
Public	No	All taxi drivers, and PH drivers should be knowledgeable in their own city and should not have to rely on sat/nav. Although sat/nav will get the driver to the destination, it is not always the direct route, and a PH driver should be able to think on the move and change route at a moment's notice if the come across heavy traffic, obstructions and the passenger changing pick ups on route, and destination.
taxi driver	No	What happens when the office get the destination wrong?
Taxi Trade	No	
Taxi trade	No	This will flood the industry with PH cars diluting the available work for taxis / yellow plate cars.
Member of public	Yes	

Taxi Trade	No	<p>Increasing the number of private hire drivers will not resolve the problem the city is facing. As city is facing the shortage of public hire cars on Friday and Saturday night. As a private hire driver I can confirm that working on Friday and Saturday night through the booking office I am not managing to get hires constantly even when there are long queues of people are waiting on Taxi ranks. A lot of these people do not phone or use app to book the Taxi.</p> <p>Moreover many of the passengers change their mind regarding the destination in the middle of the journey or they don't give exact address while booking the taxi. As a taxi/ Private hire driver I know that passengers expect us to know the city very well as they do get annoyed if we ask them directions when they are a bit drunk on Friday and Saturday nights.</p> <p>Drivers who went through street knowledge test are managing to use alternative routes in busy hours which is always appreciated by the passengers. Passengers will not be happy paying more for the journey when driver without knowledge will sit in traffic while using the navigation only.</p> <p>People in Aberdeen are only struggling to get taxi only in few busy hours like in any other city so if Street knowledge test will be removed then there will huge increase in number of private hire drivers who will obviously impact on the standards of taxi trade but it would be difficult to make even minimum wage during the quieter hours. Ultimately the drivers who worked hard to pass the street knowledge test will be forced to leave the industry as they won't be able to make decent earnings.</p>
MoP	No	

Member of the public	No	With the almost 100% proliferation of on phone & in car navigation systems there is no need for any knowledge test of drivers routing. This is an 19th Century system not fit for the 21st century.
Public	Yes	Customer service is absolutely appalling in Aberdeen taxi companies. As a doctor, we hear often of the struggle patients and relatives have around Aberdeen with taxi costs and cars not turning up. The duopoly that the taxi companies enjoy here must not be allowed to continue. Get UBER to Aberdeen.
Public	Yes	
Member of public	No	In an ideal world the private hire driver would plan their route but human nature would suggest that it is as likely that they will simply turn up and rely on Satnav
Public	Yes	
Member of public	Yes	
Member of public	Yes	

Member of Public	Yes	Given the majority of drivers will be local to or living in the general Aberdeen area, their existing high-level knowledge of areas will suffice. A more distinct knowledge of the city is somewhat irrelevant given that satnav use is commonplace, including rerouting to follow optimal paths.
Member of public	Yes	As a passenger I've usually got googlemaps open anyway
Member of public	Yes	Loft, Bolt or Uber should be encouraged to operate here.
Public	Yes	
Member of public	No	
Member of the public.	Yes	
Taxi Trade	No	Private hire drivers and taxi drivers should be treated equally as they are doing exactly the same job and getting the same pay!
Taxi trade	No	There badge says taxi driver So they should know the street knowledge
Public	Yes	
Member of the public, city centre hospitality business owner and burgess of the guild of Aberdeen.	Yes	
Member of public	No	Sat-navs can do the job fine. In some cases better as can avoid roadworks, accidents, tailbacks etc

Member of Public	Yes	Such a provision would allow a broader range of knowledge types, including commercial awareness and customer service, as knowledge of every street, business, and property number is arguably unnecessarily granular with the arrival of handheld mapping technology. Most delay causes, including granular unfamiliarity, can be addressed with the handheld tech quite readily an in a matter of moments, especially with a passenger invested in reaching their end destination. Outside of dense city centre journeys the effects are in any case minimised.
Taxi trade	No	Regarding the private hire most of these apps that taxi companies use -re com cabs , rainbow city taxis , Aberdeen taxis , the app only gives a pick up point so the driver doesn't know where he going till the passengers are in the taxi so they can't plan a route before hand so need a good knowledge of Aberdeen !
public	Yes	

Aberdeen Douglas Hotel	Yes	The test is now too old and needs to be amended to enable drivers to pass quicker, there should be a general knowledge of Aberdeen but with the cars all having sat nav now, the older test needs to be renewed.
Park Inn by Radisson Aberdeen	Yes	There is a shortage of drivers in the city which is damaging to the reputation of Aberdeen as a destination as visitors and corporate travel find it hard to get a taxi. This is not limited to peak times, starts at the airport, and creates a night time dispersal challenge when pubs and cubs close. The age profile of current drivers coupled with 6-8 months to study for a Knowledge Test is not encouraging recruitment.
The Chester Hotel	Yes	Technology has changed but it would appear the tests have not.
Business owner	Yes	
Member of Public	Yes	
Member of public	Yes	
Member of public	Yes	
Bon Accord, Aberdeen	No	
ibis Aberdeen	Yes	

Member of public	Yes	
Public	Yes	
Member of public	No	Taxi drivers should have knowledge of the city and surrounding areas
Member of public	Yes	
Member of Public	Yes	Absolutely,
Public	Yes	Anyone can find their way around the city using a map/ app - test shouldn't be difficult

Aberdeen taxis ltd	Yes	<p>Whilst I agree that there needs to be an amended test to allow the trade to recruit at a sustainable level, it is not fair to say that any app based systems would provide a brief degree of advanced warning, any instruction from a modern real-time mapping software would be in real-time as that is the way things work now, it would use real-time gps positioning to plot the shortest route. It is not fair to say any advancement of notice should be required.</p> <p>I would also add that it is not a licencing requirement to govern how a journey is booked or in which manner that journey is Despatched. It would be only be a requirement of licensing to establish if the person is a fit and proper person to operate a taxi or private hire vehicle licence.</p> <p>I do not think it is fair or legal for the local authority to get involved in the manner of which that journey is Despatched or operationally controlled. For example whether an operator chooses to use an old fashioned two way radio system or whether an operator chooses to use state of the art technology is down to each individual businesses practices. the licensing regime should be governed to accommodate any type of operation under the structure of the civic government act. Ie if less than 3 vehicles they can use a means suitable to that business or if more than 3 vehicles then a means suitable to to that operator, untimely market forces will dictate the outcome on that basis.</p>
Taxi Trade	Yes	

Aberdeen and Grampian Chamber of Commerce	Yes	<p>Our members report a significant shortage of private hire drivers and a low pipeline of new licensed drivers entering the sector.</p> <p>While a comprehensive knowledge of the city geography is the ideal, if this is proving a deterrent to adequately catering for the Aberdeen market then a route to easing recruitment pressures such as a more general knowledge requirement for private hire drivers should be explored.</p>
Member of public!	Yes	<p>This stupid test have to be eliminated !!!</p> <p>Why Edinburgh, Glasgow, Inverness, Dundee don't have this test for private hire drivers ??? Why ???</p> <p>Why you don't care about us ??</p> <p>You know that when I call for a taxi, they said, in weekend, 2-3 hours to wait ??? It's fair ???</p> <p>Maybe you'll do something and you'll eliminate this test !!!</p>

Member of public	No	Particularly in Aberdeen, taxi prices are excessive and I would hope/expect a certain degree of knowledge (and indeed professionalism) from every driver owing to the fact that a wrong turn has a significant affect on the resultant price. If there was a move to fixed prices for fixed journeys then perhaps I would be supportive of a reduction of the general knowledge testing currently required. As that does not appear to be the case within the city of Aberdeen, I remain of the belief that the knowledge test should remain.
Member of Public	Yes	
Member of public	Yes	
Member of public	No	
Taxi Driver	No	No, I don't agree that there should be an amended test, for private hire drivers.
Member of Public	No	No way! I believe this would be totally unfair, to those who have already done the test.
Taxi Driver	No	
Member of Public	No	
Member of Public	No	

Member of public	No	
Member of public	No	
Member of public	No	
Member of the public	Yes	
Member of public	Yes	<p>Hello. Why is this test only in Aberdeen for private hire taxi drivers? Why not in Edinburgh, Glasgow, Inverness, even Newcastle... Why people in Aberdeen don't have enough taxi cars when they need them ? Do you think is fair when you call a taxi, in Aberdeen, to tell you 1 hour or maybe more to wait..??...</p>
Member of the public	No	<p>I think that the test should Remain as it is. I don't agree that it should be amended. I like to use proper taxis rather than Uber or similar as I know that the taxi drivers are safe and know where they're going</p>
Member of the public	No	
Taxi trade	No	Start and end can be defined but very rarely are intermediate stops given during the booking.
Member of public	Yes	
Member of the public	No	
Member of public	Yes	
Member of the public	Yes	

Member of public	Yes	
Member of the public and a pub manager	Yes	Anything to get more taxis on the streets
Member of the public	Yes	Technology can be used to aid drivers
Member of the public	Yes	
Member of public	Yes	Whatever increases taxi availability.
	Yes	
Member of Public	Yes	
Member of public	No	Sat nav is sufficient. Its expensive enough for drivers to run their taxi. No need to add on additional expenses as it will out people off doing it as a job. Never heard a taxi driver who isnt working excessive hours to cover crippling council costs
Member of public	Yes	
Member of public	Yes	
Member of public	Yes	
Hospitality Industry Worker	Yes	
Member of the public	No	It's 2022, every taxi driver has sat nav and Google maps. There's no need for extensive and difficult tests.
Member of Puplic	Yes	
Member of the public	Yes	
Member of public	Yes	
Member of Public	Yes	

Member of the public.	Yes	
Member of the public	Yes	After being in town on Saturday, there was a distinct lack of taxis and confusion of where taxi ranks are situated.
Member of the public	No	
member of public	Yes	
Member of Public	Yes	With SatNav systems prevalent these days, the need for an old style "Knowledge" is no longer as important as it used to be
Member of the public	Yes	
Member of the public	Yes	An amended test might be a good idea so long as it had no additional cost implications. The shortage of any kind of taxi/private hire cars is so appalling that you need to remove as many barriers as possible to recruiting more drivers. But in reality, Sat nav and Google maps probably remove the need for a driver to be so knowledgeable.
Member of Public	Yes	

Member of public	Yes	In the modern world of Google maps, sat nav and other software you don't require a great knowledge of an area. People don't care that much as long as they can get a taxi when you need one
Member of public	Yes	
Member of public	Yes	
Member of public	Yes	
Member of public	Yes	
Member of public	Yes	
Public	Yes	
Taxi Trade	No	
Member of the public and regular taxi user	Yes	LET UBER IN!!!! it works so well everywhere else. Aberdeen has the worst taxi service of any city I've ever been to. Its all on the App so they do not need any knowledge of Aberdeen roads and therefore don't need any test!!
Member of the Public	Yes	Detailed street knowledge is no longer required with the use of navigation aids that Taxis use anyway. The emphasis should be that a licence holder is fit and proper, with a suitable well serviced and maintained vehicle.
Taxi Trade	No	

Public	Yes	Every single taxi I get in sits with a GPS map of some sort up, wether it be their phone or a sat nav. Tests should be eased
Public.	Yes	Aberdeen can become very congested with traffic and I would expect a driver to be able to navigate around congestion . Also I'd expect the car to be able to me up without constantly calling to get directions from the customer
Member of public	Yes	
Member of public	No	
Member of the public	Yes	
Member of public	No	Many people book their own journeys on apps and a high percentage of people put their destination as 'as directed therefore giving no pre-advice to where they would like to go
Member of public	Yes	
Member of public	Yes	Private hire cars should be able to drive directly to the destination using the most EFFICIENT route - ie taking heed of road closures and diversions
Member of Public	Yes	
Member of the public	Yes	

Member of public	Yes	we should be making the tests easier to allow more taxi's as the situation is dire. Flights that come in delayed at 1am have no choice but to take a taxi and the wait at the moment can stretch to 4am due to the lack of taxis
Member of the public	No	Everyone has a smartphone with apps capabilities these days, so the need to "know where you are going" off the top of your head is a thing of the past.
Nhs	No	These should be the Same as normal taxi drivers test
Taxi trade	No	
Public	Yes	
Taxi Driver	No	
Taxi trade	Yes	
Member of public	Yes	
Public	Yes	
Member of public	No	No street knowledge test should be required for pre-booked hires given the fact the passenger will know where they're going. We also have so much technology at our finger tips like sat nav, Google maps etc.

	Yes	Aberdeen needs to move with the times and allow Uber and other providers to operate up here
Member of public	No	
Member of public	No	With the technology currently available at nearly everyone's fingertips, it seems strange that that shouldn't be the first tool used to assist with navigating the city. The routes provided by live map services are up to date and even often include traffic updates meaning that they are more useful than personal knowledge of the city.
Member of public	Yes	
Member of Public	Yes	
Member of public	Yes	
Member of public	Yes	I dont know what any of this means but whatever gets more taxis in the city
Member of public	Yes	The access to online based map systems (which get updated regularly) renders the need for complete and specific knowledge of the city useless.

<p>I a rainbow taxi driver</p>	<p>No</p>	<p>I work as a taxi driver.</p> <p>Not letting us along union street from bridge Street and market Street adds time on journeys.</p> <p>We could work more efficiently</p> <p>Same with broad Street</p> <p>We could take people home and get to people quicker.</p> <p>Sat night is the main issue.</p> <p>That issue is not unique just to Aberdeen.</p> <p>It's all over the world.</p> <p>Maybe getting night buses.</p> <p>There was issue with in that people fighting, being sick, vandalism and drivers being harassed.</p> <p>Also the drivers not being paid enough.</p> <p>I would keep the test as is.</p> <p>Try get a 2 3 evening and day class.</p> <p>Instead of the once a week which is currently happening with rainbow and com cab.</p> <p>When I started there was 25 fowk. They never stuck it out.</p> <p>If it could be done in a shorter time by having more classes. You would get more drivers.</p> <p>Be careful you don't saturated the market either.</p> <p>Give out tests for drivers that are only licensed for weekends.</p>
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		<p>That's the main problem.</p> <p>Marshall at taxi ranks encourage them to try get people that are going to the same area to fill up the taxi instead of one person going to peterculter dyce westhill banchory stonehaven.</p> <p>That happens.</p> <p>Some people won't share which is understandable.</p> <p>You can have no shows people drunk on drugs changing there mind.</p> <p>You can be waiting for them when they not there. They don't show. It doesn't help.</p> <p>Get a training centre that can teach 3 4 nights a week. Would get people through the exam quicker.</p> <p>Weekend licenses only would help.</p> <p>You still need taxis during the week.</p>
Member of the public	Yes	Amend it so Uber can be brought in please

<p>Member of public</p>	<p>Yes</p>	<p>Of course the taxi drivers need to have a general knowledge of Aberdeen and surrounding areas but they definitely do not need to know the name of every street. With the advance in technology and the use of apps, there should be no reason why Aberdeens taxi drivers can't get on the same level as Uber through app use.</p>
<p>Comcab- Taxi trade It is not shortage of taxis it is the new street arrangements make it difficult to taxi drivers to have access to the rank. For example will take 5-10 minutes extra time to have access to the Union street rank therefore taxi drivers avoiding that rank and as a result people waiting time increases significantly. Also you need to put in consideration that during the week days there is no waiting time it is just Saturday night between 12-3 am and it is not really fare for the current taxi drivers specifically after couple last tough years. Regards, Fereydon</p>	<p>No</p>	

Member of the public Family member of taxi drivers	Yes	
Member of the public	No	
Member of Public	Yes	
Public	No	All taxi drivers should sit the same test
Member of the public	No	
Public	Yes	Anything that makes it easier for people to become a private hire driver. Given that we have no taxi competition in this city, are miles behind the times with apps like uber etc and bus services at night times are now non existent. It's a dangerous disgrace really that the council have taken this long to address the issues.
Member of the public	No	
Member of public	Yes	
Member of Public	Yes	
Member of the public who often uses taxis	Yes	
	Yes	
Member of public	No	Uber or bolt - pre booking on apps is the way forward
Member of the public	Yes	
Member of public	Yes	Good for planning and also estimating a price before starting journey

Taxi 🚕	No	With Sat navigation why is there any need for a test
Public	Yes	If it gets us more taxi drivers then yes, I don't really care if they use a gps or a map system to get me to where I want to be, I want to get to where I want to be in safety without waiting for hours
Member of the public and taxi user.	Yes	Every smartphone can access Google maps.
Member of public	Yes	
Member of public	Yes	
Taxi trade.	No	I feel all driver's who are licensed in Aberdeen should sit and pass a street knowledge test.
Public	No	I believe that all drivers should sit the same advanced knowledge test
Taxi trade	No	We should still keep existing test for all private hire and taxi drivers,
Member of the public	Yes	To compete at the level Aberdeen wants to be seen Uber needs to available
Member of public	No	Obviously Uber is the best answer, runs off an app and shows the driver the best route.
Member of the public	Yes	There is a shortage of taxi drivers at the moment, so anything such as using technology to expedite the process of qualifying is needed
Member of public	Yes	

Taxi trade	No	Disagree, private hire working through an office are same as Hackney. Given a hire and expected to take shortest route . Sat nav is so unreliable regarding rush hour traffic, closed roads etc it will lead to an inferior service and the public being over charged.
Member of Public	Yes	
Member of public	No	Uber needed in Aberdeen / Shire
Public	Yes	Bring in UBER
Member of Public	Yes	There should be no tests. Everyone just uses sat navigation just fine. It's not 1980.
Public	Yes	Everyone has satnavs now
Public	Yes	
Myself.	Yes	
Member of public, night time city centre worker. International traveller.	No	I travel the world to judge city's where it is impossible to know all the streets. The app based system is more than sufficient globally. Only in Aberdeen would we see these kind of blockers being put in the way of modernisation and progress.
Member of public	Yes	
Member of the public	Yes	
Member of public	Yes	

Queues and wait times for taxis unacceptable, o my city that doesn't have Uber or lots of taxi's going about. It's unsafe at weekends if you go out drinking. The late buses need to be later if the taxi situation isn't fixed.	Yes	
Public	No	I wouldn't want a taxi driver who has little knowledge of the area and relies on a GPS. We all know that's not always the best and my address doesn't clearly show on Google maps, leading to delivery drivers ALWAYS getting lost and arriving late with my food. I suspect they only use a GPS and don't know the area. I would be fumbling if my taxi was running late because of that, and I was headed to an airport or some other important meeting.
Member of public - UBER IS NEEDED	Yes	Uber
Member of the public	Yes	
Council, too maybe restrictions, Uber should be able to operate in aberdeen	Yes	Anyone has sat nav style things therefor anyone with a driving licence should be able to operate
Member of public	No	
Member of public	Yes	

Member of public	Yes	
Member of the public	Yes	
Member of public	Yes	
Member of public	Yes	Please bring Uber to Aberdeen as there isn't enough taxi's. There are plenty apps with the addresses and directions that would help guide any driver. in fact they us them already.
Citizen	No	Late busses are needed . Google maps provide updates on traffic conditions and road closures, perfect for driving around the UK with no prior knowledge needed.
Member of public	Yes	
Member of public	No	
Hospitality Worker	Yes	
Member of the public	Yes	I don't believe that the test should apply at all. Why should it apply in Aberdeen but not in some of the biggest cities in the world?? It is a draconian test which is no longer valid with the advancements of technology such as the use of maps functionality in ride sharing apps.
Member of the public	No	Bring in Uber
Member of the public	Yes	

Member of public	Yes	Pretty much every person now has the ability to operate some form of gps/Google Street map these days. So finding location doesn't need to be based on knowledge
Member of public	Yes	
Member of the public	Yes	
Member of the public	No	
Public	Yes	
Public	No	I agree with the know side of things and sometimes it's easier for them to know the route they are taking but even sometimes in the taxi that changes because people change their minds so makes no difference if they have prior warning of where they are going you should most definitely be able to get in a taxi or flag a taxi down without booking
Member of public	Yes	
Public	Yes	Sat Nav are in most cars & generally people know where they are going. The amt of taxi available at airport is disgraceful, get more taxis available in Aberdeen

Public	No	They all yous navigation systems now so in don't see the point and as location is agreed upon in advance.
Member of public.	Yes	<p>I don't know of anyone who does not have access to some form of sat nav these days. I don't think the street knowledge test is as relevant as it once was.</p> <p>UBER should be allowed into Aberdeen. It would make it a lot easier to get transport to places. The council has wasted so much money on light up signs and colourful umbrellas to make the city centre appealing but what good is that if people are reluctant to go out because there is not an easy, safe, affordable, and accessible way to get home again?</p>
Member of public	Yes	
Member of public	Yes	
Member of the public	No	
Taxi	Yes	
Member of the Public	Yes	
Member of public	Yes	Aberdeen as usual is embarrassingly behind every other city. Allow apps like UBER to work.

Public	Yes	Not such an in depth test needed however it may mean less non private applications as people will always Want the easier way.
Member of public	Yes	There should always be a test otherwise let's scrap the lot and go with Uber
Member of public	Yes	In this day and age even a provisional driver can navigate any new city with the assistance of Google maps or by consulting the route prior to departure.
Member of the public	Yes	
	No	App based systems are needed to lower the cost of travel around Aberdeen.
General public	No	
Member of public	Yes	
Public/Student	Yes	I am really not happy with taxi services in Aberdeen. To my knowledge taxis should be available on demand not booked in advance. Since on peak taxi hire times there is no way to get a taxi and if emergency happens there is no other quick method to go around city.
Member of public	No	
Member of Public.	Yes	

Member of public	No	Most of them use google maps. Aberdeen isn't a massive city and easy to navigate.
Member of public	Yes	
Member of the public	Yes	With sat nav these days, a knowledge of the city layout beyond a very general level seems entirely unnecessary
Member of public	Yes	There are a lack of taxi drivers on the streets now
Member of public	Yes	
Member of public	Yes	
	No	
Member of Public	No	There should be more public transport opportunities available for the public. The current opportunities by bus and hire cars (taxis) are not convenient and not competitively priced and generally discourage people from using public transport.
Member of public	Yes	
Member of public	Yes	
Member of public	Yes	
Member of public	No	
Taxi Trade	Yes	
Member of public	Yes	

Member of Public	Yes	Simply not enough taxis in Aberdeen - especially at the weekend after the public have had nights out. People should not be feeling like they are going to be stranded. This could be resolved by operating with a company like Uber - as many other cities do - alongside local taxi companies.
It's not easy to get a taxi I've had to wait over an hour to get one home from a night out before And when pre booked in the past they arrived 40 minutes late meaning i missed the event I was going for. Ridiculous really	Yes	
member of public	Yes	Uber needs to be introduced in Aberdeen. It will attract more tourists and provide more work for Taxi Drivers in Aberdeen

Member of the public	Yes	Unfortunately due to the pandemic there is a lack of taxi drivers in Aberdeen. I have waited over an hour for a night taxi and ordered taxis that have been over 20 minutes late. I have stood speaking to people in lines who are visiting Aberdeen who are shocked at the level of taxis. As a women, this is unsafe and we should be protecting the public. This would help the recovering hospitality sector as well as promoting tourism in Aberdeen. An app based system, such as uber would provide trackable and quick taxi services as well as provide jobs for those recovering economically from the pandemic.
Member of public	Yes	
Member of Public	Yes	We need more late night transport to keep us safe at night instead of walking home in the dark.
Member of the public	Yes	With sat nav, drivers don't really need to know every street
Member of the public	Yes	
Member of public	Yes	
Member of public	Yes	I think this is fair. It is extremely quick to enter into sat nav an address and follow the route.

Member of public	Yes	Get rid of the test all together Everyone has Google maps now so this shouldn't be an issue
Member of public	Yes	
Member of public	Yes	
Taxi Trade	No	
public member	Yes	
Member of public	Yes	
Member of public	No	The vast majority of Private hire drivers have Sat Nav to aid them.
Member of public and employer of marine crew in Aberdeen	Yes	It is often near impossible to get a taxi in Aberdeen, and the cost of taxis is higher than anywhere else in Scotland. This is particularly true at evenings and weekends where I understand that licenced drivers are no longer going out to work in numbers. We need more taxis on the road.
Member of public	Yes	Advance notice and use of sat nav should mean that "the knowledge" is not required.
Member of public	Yes	
Member of Public	Yes	
Member of public	Yes	
Member of Public	Yes	

Community	Yes	Anyone with a phone can formulate a route in a taxi these days. No need for extensive testing on drivers' knowledge.
Member of Public	Yes	
Member of the public	No	Should get Uber.
Public	No	
Member of public	Yes	
Member of the public / Events and Hospitality Manager	No	No. Bring in Uber! Uber drivers can follow a Sat Nav device if they are unsure of a journey and the cost is already pre assigned to each journey. Aberdeen taxi prices are ridiculous.
I'm a member of the public and I believe the process to become a taxi driver should be updated and simplified. I also feel the charges these guys have to pay for are way above a standard that allows them to make a reasonable wage in this climate of price rises and increases the taxes and charges should be reduced.	Yes	
Member of public	No	
Member of public	Yes	
Member of public	No	

Member of the public	Yes	Not all addresses are easy to find but if a problem I always have my phone if lost to help driver
Member of the public	No	There are now access to sat navs that show you the quickest route, I think taxi drivers should have a daily safety brief sent to them via email with details for road closures or areas affected by weather
Member of public	Yes	
Student at University of Aberdeen	Yes	
	Yes	
Bar Manager	Yes	
Public	No	Do not agree with the question, this seems to want to focus on a scenario where only pre-booked taxis are used and therefore encouraging people to agree to relaxing criteria for every circumstance.
Member of the public	Yes	

Member of Public	No	Driver knowledge in Aberdeen is already quite poor, the issues with Taxi Numbers in Aberdeen is in my experience only an issue late night when getting a taxi from a rank can be a long process. Allow private hire drivers to pick up when flagged in the street or pick up from ranks would be a better solution rather than increasing the numbers of private hire drivers by making it easier to pass the test.
Member of public	Yes	
Member of public	No	I dont believe it should be compulsory and should be left to individual companies to decide on recruitment policy as far as prerequired knowledge goes. Most cars have built in satnav and all cars can accomadte a satnav system. Whether they know the route or not is a customer experience issue rather than a customer safety issue and this is better reflected in pricing than an entry requirement.
Member of public	Yes	
Member of Public	Yes	Why do they need to know every single street now that drivers are able to use GPS systems?

Member of public	Yes	
Public	Yes	
member of the public	No	no because I think the taxi drivers are competent enough without any more
Public	No	No, if the driver has a map on their smartphone such as Uber does I don't think there should be any level of knowledge needed never mind an advanced level
Member of public	No	
Member of public	Yes	
Member of public	Yes	
Member of public	Yes	
Member of Public	Yes	
Public member	No	
Member of public	Yes	
taxi trade	Yes	
Public	Yes	
Member of Public	Yes	
Member of public	Yes	
Member of the public	Yes	
Member of public	No	Aberdeen needs Uber
Public	Yes	
Public	Yes	
Member of public	Yes	More efficient and user friendly than traditional methods. Competition is never a bad thing for a city. City being left behind.

Member of public	Yes	Apple/google maps are so advanced little knowledge of the city is surely now required. The ability to reduce the test would also encourage more drivers as there is a significant lack within the city. Often being left for hours to wait for an available driver.
Public Transport in Aberdeen	Yes	
Member of public	No	
Member of public	No	It is good to have a mix, pre booked timed drivers and drivers you can book last minute
Member of public Taxi trade	Yes	Most cars nowadays have satellite navigation and with advanced knowledge of journey it can be preprogrammed before picking up passengers
Member of public	Yes	
Member of public	Yes	
Member of public.	Yes	There is no need for such in depth examination of city knowledge. Most cars have very safe ways of integrating navigation and can be operated in seconds by voice command.
Taxi,s in Aberdeen are rubbish to get IV walked down union street from Holburn street to castle	Yes	Slot of foreign drivers takes a tour of city to get home from town

gate & then there's a que rediculous		
Member of public	No	
Member of the public	Yes	The knowledge test is stuck in an era where a taxi driver didn't have access to a sat nav/Google maps
Member of Public	No	No, in the age of sat nav etc it's not needed
Member of public Nightlife employee	No	
Taxi Trade	No	
Taxi trade	Yes	Something needs to be done about the shortage of taxis in Aberdeen
Student	No	
Taxi trade	Yes	I would agree on some kind of lesser knowledge test.
Member of the Public	Yes	
member of public	Yes	
Member of public	No	
Member of the public/public health professional	Yes	As a resident of Aberdeen, I often find myself questioning why we haven't taken the quickest route/road. Drivers seem to just follow Google maps/sat nav that lead them around the way a bit
Taxi Trade	No	
Member of Public	Yes	

Member of Public	Yes	
Member of public - tax payer!	Yes	Just make the system fit for purpose
Member of Public	Yes	<p>Although never having taken the test myself, Having several family members who have been or still are operating as taxi drivers and PHCs, I have been given an insight into what is expected knowledge wise from a driver.</p> <p>I dont feel that in the day and age of sat navs that the in detail street knowledge of the city is required.</p>
Member of Public	No	
	Yes	
member of the public	Yes	
Member of the public	Yes	Yes, due to technology and how other Scottish Cities operate the test should be amended to reflect this. Also the current rules seem unfair PHD and Taxi sit the same test but PHD do not have access to the same volume of work as a Taxi can driver.
Member of Public	Yes	Use of Sat-Nav and the passenger input
Taxi trade	No	
Member of public	Yes	

Taxi trade	No	The current test seems fair. The average studying time to go for the test is approximately 6 months, this would be similar or less than doing a driving test for a bike, car or hgv.
Taxi trade	No	
Taxi trade	No	Private Hire vehicles have the same systems as taxis in there vehicles, therefore they get immediate hires through the systems. So still need to do hackney test.
Taxi trade	No	Destination can change before passengers are picked up
Taxi trade	No	
Taxi Trade	No	No I think the test that is in place is very efficient and works well
Taxi trade	No	
Taxi	No	It should not matter.
Member of the public	No	I do not think that the test should be amended

Taxi trade	No	Taxi's and private hire have worked alongside each other in Aberdeen for many years on same level. The private hire route has been taken by many to avoid the wheelchair assessable vehicles. If the route into private hire is made easier and the trade is swamped with part time private hire drivers for late Friday and Saturday (the only time more cars are needed) nights how many more existing drivers will be forced out of the trade because they can't make a living through the week?
Taxi Trade . Airport Taxi Operator .	Yes	Private hire drivers originally did one hire at a time from their base controller and then returned to base for their next hire . This is the way it should have remained . They should not have radios and data systems like taxis . I am an airport driver and we are more like private hire than they are , as we do one hire at a time and then return to the airport for our next hire .
Taxi Driver	Yes	

Taxi Trade	No	The taxi street knowledge test should be of the same standard irrespective of whether it is a private hire driver or a street taxi driver. If you make it easier there is nothing stopping someone getting their badge at private hire level, then moving over to work the streets with greatly reduced knowledge of Aberdeen.
Taxi trade	No	The test should remain as it is to ensure that all potential new drivers have been tested to the same level as existing licence holders thus ensuring standards built up over a 40 year period are not allowed to slip.
Public	Yes	I don't see why they have to have a test in the first place plenty other places they don't and Aberdeen is nowhere near as big as some of these places
Taxi trade	No	Customer may change destinations and often do so need to no broad idea
Taxi trade	No	All drivers should have the same test regardless of plate colour and the conditions of said plate
Member of public	Yes	
Member of public	No	

Member of public	No	<p>If the test was relaxed it would encourage people from all over not interested in learning about Aberdeen and where all the streets are to come to Aberdeen to make money, at least the drivers that sat the big test have proved they are willing to study what's needed for the test and put in the hard work.</p> <p>You wouldn't expect a chemist to diagnose a serious health issue Although they know all about medications and what they do it doesn't make them Drs !!</p>
Member of public	Yes	Time to move on with technology!
Member of Public	Yes	Uber should be allowed
Member of public	Yes	

Taxi trade	No	A private hire vehicle working under the guise of a taxi should be fully aware of the street knowledge, so the existing test should not be amended and so made easier. In my 20 years taxing experience working in Aberdeen I have witnessed many private hire vehicles pick up directly from the streets in Aberdeen both day and night given the opportunity. Obviously in these circumstances the drivers have no degree of warning of the customers destination. This behaviour is deemed illegal by the licensing authorities.
Community	Yes	
Member of the public. I hold a private hire taxi licence but, have never worked as a taxi driver	No	I fully believe that with sat Nav being a feature in most modern vehicles basic background driver checks, such as a PVG are all that is required in this modern age. It's time that local authorities were dragged kicking and screaming into the 21st century!
Public	Yes	
Service User	Yes	Test should be abolished due to technological advances
Member of Public	No	

Member of public!	Yes	PLEASE AMENDED THIS TEST !! I WANT TO WORK ASAP !! IT IS IMPOSSIBLE FOR US, TO WAIT MAYBE 2 3 YEARS UNTILL WELL PASS THE TEST... PLEASE DO SOMETHING!!
Members of public	No	It's easy to use GPS or satnav And now it's 2022 not 1999 or 1890
Member of public	Yes	
Member of the public	Yes	
Member of public	Yes	
Member of public	Yes	
Member of the public	Yes	
Taxi Trade	No	
Aberdeen City Council	Yes	
Taxi driver	No	Got to do test not fair on other drivers
Member of Public	No	
Member of public	Yes	Definitely time to consider something like Uber or other ride sharing apps.
Member of public	Yes	I want UBER, and an end to the terrible taxi service in Aberdeen
Member of public	Yes	
member of public	Yes	

Taxi trade	Yes	<p>I think it's very important that the knowledge test remains in place for all taxi drivers including private hire.</p> <p>Having the knowledge means the customer gets the best possible service knowing that all drivers in aberdeen are fully qualified.</p> <p>I personally think it could open a can of worms if private hire drivers are drafted in not having done any test in my opinion,</p> <p>The best possible decision could be that the knowledge test is restructured in order to make become a cab driver much more appealing and more accessible.</p>
Member of public	Yes	<p>Rules should change in line with modern practices. Drivers can use GPS or maps on phones so old fashioned knowledge tests are outdated and adding an unnecessary obstacle for some people who want to become taxi drivers.</p>
Taxi trade	No	<p>Way it's done now works</p>
Member of public	Yes	

	Yes	
I am a taxi driver	Yes	If fail a section by getting a result of 60% Allow a resit still shows knowledge. I aware that it's 75% to pass a section
Member of public	Yes	
Member of public	No	
Public member	Yes	
Member of Public	Yes	
Member of public	Yes	
Member of public work in the night trade	Yes	Sat nav is always used anyway in taxis
Member of public	Yes	With the accuracy of map based apps available to drivers these days, there should need to be such an emphasis on street knowledge.
Member of public	Yes	
Community	Yes	Not with GPS now that you don't need local knowledge
Public	Yes	
Public member	No	
Member of public	Yes	
Member of public	Yes	

<p>Taxi driver</p>	<p>No</p>	<p>The way things work in Aberdeen is all taxi drivers are treated the same meaning many jobs are not pre-booked!! You will open up a whole new can of worms if your saying private hire drivers can only do pre-booked work!!</p>
<p>Taxi Trade. The council already lost a court case regarding this debate. However, ACC went back to court and regained the statues that make Aberdeen Taxi driver far superior to the rest of the country. Street knowledge plays a pivotal part within the trade that makes it unique to passengers. Allowing red plated to forgo the hackney would be a betrayal to those of us who sacrificed many hrs and money studying to gain this privilege of ushering passengers to there address without google map which is not accurate. As for passing sections of the test I wholeheartedly agree to be exempt from the parts that been achieved.</p>	<p>No</p>	<p>No preference should be given to Red Plates ACC don't seem to realise that they pick up off the streets already without being pre booked and flaunt rules at picking up at the heliports a fact that can proved.</p> <p>If anything Uber would be the solution to 2 days a month where passengers are whinging and use forget the airport passengers have this daily waiting not 2 days a month</p>

Public	No	
	Yes	There should be a topographical test, similar to that of TFL London private hire vehicles, and a basic knowledge test, but not the detailed detailed knowledge test there currently is. With the requirement of 4 year old cars, every new private hire car will come with maps/Bluetooth/voice controls etc equipped
Member of public	No	
Member of the public	No	
	Yes	
Member of public	No	
Public	No	
Member of public	Yes	
Public	Yes	
Member of public	Yes	
Member of the public	Yes	
Taxi Trade	Yes	Aberdeen Council it's most strictest city for Taxi or Private Hire street knowledge test. Aberdeen Council should amend test.
Member of the public	No	

Public	No	They will be travelling all over the place saying they are lost to get their fares up so definitely don't lose the test it's only Thu g that we have to set certain standard or else anyone will rock up saying they are private hire
Member of public	Yes	
<p>I would never use a Taxi because 1- The cost of them 2- they think, they own the road 3- they don't give cyclists space on the rod.</p> <p>I am Against them!!!</p>	No	<p>No, Too expensive, What do we have in Aberdeen city centre, Nothing .</p> <p>The taxi drivers don't give space to cyclists and they think they own the road .</p> <p>I seen a taxi speeding around 60mph in Torry!</p> <p>So I am against them fully</p>
Member of public	No	

Public	No	<p>The test should be the same for both taxi drivers and private hire drivers. Apart from this being fairer, one of the reasons the test was introduced for Private Hire Drivers a few years ago was because members of the public were experiencing problems with private hire drivers who had no knowledge of the city and/or spoke little or no English. If the test is removed, those problems will quickly return. Another reason to keep the test for private hires is because it keeps badly run businesses like Uber out of the city. Reports are emerging from elsewhere with claims of sexual assault and harassment perpetrated by Uber drivers, who have undergone little or no vetting. Aberdeen should maintain its high standards.</p>
Member of Public	No	<p>Same requirements should be applied for all drivers entrusted with the public.</p>

Public	No	No the standards should be high for hire drivers regardless of job type. There are regular works within cities and a basic knowledge of the streets, one way systems, and alternative routes is fundamental.
	Yes	
Member of public	No	
Public	Yes	
Member of public	No	
Member of Public	Yes	
Member of public	No	Gawd, it's a digital world, anyone can use Google maps or similar. Why should private hire drivers need to do this if limited where they can pick up?
Member of Public with a taxi account	Yes	
Taxi trade	No	

Member of public	No	Whether pre-booked or not, private hire or not, I don't think the rules and subsequent test should be any different, as the driver is still needing to make a possibly unfamiliar journey once the passengers have been picked up. Also just because a private hire is pre booked doesn't mean they've actually had prior time to study the address the passenger is travelling to. Some private hire's are only booked shortly before collection or the driver has come straight on shift and is picking up the job cold.
	No	
Member of the public	Yes	Even taxi drivers are using GPS so why could a private driver not do the same. If this is implying something like Uber, I vote yes for Uber rather than paying current exorbitant prices for taxi fares.
Public	No	
Public.	Yes	
Member of the public	No	
Membr of the public. Interested in Private Hire licence.	Yes	
Member of public	Yes	

Member of public	Yes	If the test is amended there should be a requirement to have a sat nav installed in the car.
Public	No	Same job, same test
Member of Public	No	they such have a beneficial knowledge of the city so they know shortcuts and stuff like that if there's roadworks on a road being closed and the map is telling them where to go and Technology does feel so a basic knowledge of the city would be a advantage for the drivers
Taxi trade	No	
Taxi trade	No	
Member of public	Yes	With an app based system there's sat nav built into the way of working, so lack of notice isn't a problem.
Member of public	No	People driving for a living should have a good knowledge of all potential routes within the city in case of road closures or unforeseen circumstances. They should not be reliant on gps, and should have this knowledge checked. Private hire drivers should be brought up to the level of full taxi drivers, not given a lower bar.

Member of the public	No	I feel safer knowing my driver is competent to have the knowledge.
Member of public	No	All drivers should have the same knowledge and skill set. Without this the variation in route could be significant and more costly . Unless, of course, if private hires with known start and destination can be quoted as “fixed price” when the booking is made then that would negate any route variation.
Public	Yes	Use sat nav, google maps any way.
Member of the public	No	There shouldn't be a test at all. Who doesn't have google maps or a sat nav built into their car? Utterly pointless testing them
Member of the public	Yes	With satnav in most vehicles and on all phones I see no point in having the street knowledge test
Member of public	Yes	
Member of public	Yes	
Taxi trade	No	I think it has to remain as is, it brings the city to a level of standard above the rest,
Member of public	No	It would lead to an excess of phv's and a further shortage of taxis.
Member of public	Yes	
Member of public	Yes	
Member of the public	No	

Member of public	No	
Taxi trade	No	
Member of public	Yes	Most of the systems that I have seen in taxi systems include a GPS navigation system, as a driver works in the city they build up a natural knowledge of the city.
Taxi Trade	No	
Member of public	Yes	
Member of public	No	
Member of public	No	Test should be same for both
Taxi trade	No	
Member if the public	Yes	
Member of the public	Yes	
Member of the public	Yes	
Taxi trade	Yes	
Member of the public	No	
Member of public	Yes	
	Yes	
SMO @ ARI	Yes	Absolutely!
MOP	No	
	No	
	Yes	
Member of public	No	
	Yes	
Member of Public	No	I expect my driver to have the knowledge

Member of public.	No	I feel that a taxi driver, whether private hire or general taxi. Possibly yes the test could be made slightly easier for private hire cars but a knowledge test should still be in place.
Public	Yes	
Member of public	No	No because public will have to pay the price for longer journeys because driver will probably be following sat nav which is seldom the shortest route.
member of public	No	We know technology sometimes doesn't work. It's a great asset to have drivers of the knowledge knowing exactly where they are going. As we know we have streets that are not on a road, numbers in streets that are not across the road from their next number.
Council House Tax paying member of public residing in Aberdeen City	No	Individual street knowledge and awareness is important. I have had professional drivers arrive at the back lane of Desswood Place inadvertently directed there by SatNav.
Public	No	Everyone has Google maps. You shouldn't need knowledge.
Member of public	No	

Member of Public	No	<p>No, this is not fair on the current drivers who had to pay money and spend a lot of time trying to learn all the streets and places individually on their own time for their own money.</p> <p>Also, what if the system fails and the driver have very limited knowledge about the city or the places we require to travel. The drivers must have a full knowledge on the city and the places within it, otherwise anyone can become a taxi driver and it is not fair, nor for the customers, nor for the current taxi drivers. We as a member of the public are paying the money for the journeys and we want these journeys to be executed by experienced drivers with a good knowledge about the city.</p>
Member of Public	No	Amended test for Private Hire Drivers could you optional for those who wish to take the test.

Member of the Public	Yes	<p>I agree with an amended test but this should be for both Private Hire and Taxi drivers, they are all taxi drivers taking members of the public to and from destination so I would expect all Drivers to have undergone the same tests.</p> <p>If they fail one part then resit the part they failed but if fail more than one part then re-sit the whole test.</p>
Member of Public I have completed the Taxi Training Test courses at Rainbow Taxi at my own cost	Yes	
Member of the public	Yes	
Taxi Trade	No	Street knowledge test required for all drivers. Aberdeen is not a populated like other city.If people no need to know the street knowledge this trade will going to mess .
member of public	Yes	

Member of public	Yes	Given the fact that online applications such as Uber or bolt have pre defined gps directions based on your pick up address, traffic conditions and drop off then the test should be scrapped. This should also help to promote more drivers if Uber and/or other providers would be able to operate as there is a clear shortage of taxi drivers in Aberdeen
Member of public	Yes	
Member of public	Yes	
Taxi trade	No	
Member of Public	Yes	If amending the test it should be for all drivers, they are all taxi drivers.
Member of the public	No	No need for a test at all.

Member of public	Yes	All drivers including private hire, airport taxis and rank taxis should have to sit a comprehensive test with proven knowledge of the streets of Aberdeen. The Knowledge of London Taxi Test is one of the most rigorous examinations for taxi drivers in the world and requires at least 3 years of studying. It consists of 7 stages, including a self-assessment, a written exam, 3 oral exams, a driving exam, and a series of talks to test your knowledge of London's roads, landmarks, and destinations. This is something Aberdeen should be aiming towards for it's taxi drivers instead of relying on on sat-nav systems.
Public	No	
Taxi trade	Yes	
Member of Public	Yes	
Member of public	No	GPS navigation negates the need for such tests. Unnecessary red tape that stifles competition at the expense, not benefit of consumers. Other cities have better taxi services without such a test.

Public	Yes	
Member of public	Yes	
Aberdeen retail business director and member of the public	Yes	Technology allows a lesser knowledge to be required of the city
Member of public	Yes	
Member of the public	No	All taxi drivers should complete an in-depth test of geographical knowledge of the local area they wish to operate within
Member of the public	No	When I take a taxi I prefer to know that my driver will have excellent knowledge of the area. This then means the driver will use the best route based on their training. This generally results in a reasonable journey distance & fair price.
Member of Public	No	No. I don't agree with this idea.
Taxi Trade	No	The pre-booked is the easy part, it's having the knowledge required to find the final destination, which may change a number of times, on any given journey.
Member of Public	Yes	
Member of Public	No	
Member of the public	Yes	

Member of Public	Yes	<p>A general knowledge will help, but in todays society a good sat nav based system would be more beneficial.</p> <p>If it is an in app system such as Ubers system, the onus is on them to provide direction through that.</p> <p>Notice of the booking should have no impact on the above.</p>
Member of public	No	
Member of public	Yes	
Mercure Aberdeen Caledonian Hotel	Yes	

Taxi trade	No	<p>Yes and No. As a taxi driver i know how often passengers change their kinds during a journey which could be to pick up friends from multi address miles apart or change drop off location or they give one drop off location but there could actually be 2 or more. Often i recieve jobs with drop off show AS DIRECTED or just an area. All of the above cant be planned for and passenger dont expect to direct the driver or sit while he enters each address in to a sat nav. Sat nav rarely give the best routes and having more than a general idea or the city helps to know this. I agree that people should be allowed to just do the parts they fail rather than the whole test again. I think the roads parts of the test should remain the same with same pass mark. But i also think the places of interest could be simplified or even dropped as i have found over the last 7 years of being a taxi driver i have only been to a fraction of the places i had to learn for the test. 90% of passengers i have spoken to about this agree there has to be a test to keep a high standard of service, even if the test score is reduced.</p>
Member of public	Yes	
Member of Public	Yes	

	Yes	
Member of the public	Yes	
Taxi Trade	No	A lot of hires the destination is (to be advised) so you don't know till you pick up just the same as if it was a street pick up.
	Yes	
Public	No	
Member of public	No	
Member of Public	Yes	
None	Yes	As they are private hire drivers with less requirement for this as fares etc already agreed
	Yes	
Taxi Trade	No	I do not believe that a lesser test is relevant as many office bookings fail to comply with this as they are noted as 'as directed' and there is no advance notice period.
Member of public	No	Still has to know the streets etc that he/she is going to be taking
Member of public	No	All driver should be made to take full test
Lemberg of public ex taxi driver	No	They still need to know the street knowledge of Aberdeen and shouldn't rely on tech to do there job.
	Yes	

Member of public	Yes	With so much sat nag now, all taxi drivers are likely to follow this guidance. A basic knowledge of areas and landmarks would be all that is needed
No	No	
Member if public	No	
Member of public	No	
Member of Public	No	No